

**State of Indiana
Office of Technology
Fiscal Year 2025 Rates**

	Product ID	Rate Descriptions	Unit	FY22 Rate	FY23 Rate	FY24 Rate	FY25 Rate
Service Operations							
	<i>Basic Seat Bundled Services</i>		Actual rate				
	1001	Seat Charge	per month	\$60.95	\$77.16	\$77.16	\$80.15
	1001K	Seat Charge - Kiosk	per month	\$53.90	\$53.90	\$53.90	\$53.90
	1001L	User Licenses	per month	\$25.00	\$25.00	\$25.00	\$29.00
	1001KL	Kiosk User Licenses	per month	\$13.13	\$16.40	\$16.40	\$16.40
	1001ES	Web Productivity Enhanced Sharepoint	per month		\$12.68	\$12.68	\$12.68
	1001LE	Web Productivity Enhanced Email	per month		\$8.95	\$9.33	\$9.33
	1001LW	Web Productivity	per month		\$5.23	\$5.23	\$5.23
	1001LI	Identity	per month		\$4.48	\$4.48	\$4.48
	1014	Email	Named User/Month	\$17.22	\$17.22	\$17.22	\$17.22
	1189	Workstation Software Licenses	License/Month	Pass Through	Pass Through	Pass Through	Pass Through
	1155	Network Services	Switch/Router Per Month	\$140.47	\$150.31	\$221.20	\$299.30
	1178AA	Adobe Animate	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AAE	Adobe After Effects	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AD	Adobe Dimension	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AF	Adobe Fresco	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AI	Adobe Incopy	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AP	Adobe Prelude	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178APR	Adobe Premier Rush	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AU	Adobe Audition	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178AXD	Adobe XD	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178C	Acrobat CC Enterprise	Monthly per User	\$68.00	\$68.00	\$68.00	\$68.00
	1178D	Acrobat In Design CC	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
	1178E	Acrobat Pro	Monthly per computer	\$6.00	\$6.00	\$6.00	\$7.50
	1178F	Adobe Captivate	Named User/Month	\$34.00	\$34.00	\$34.00	\$34.00
	1178G	Adobe Sign	Per Transaction	\$2.99	\$2.99	\$2.99	\$2.99
	1178I	Acrobat Illustrator	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
	1178P	Adobe Photoshop	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
	1178PP	Adobe Premier Pro	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
	1178R	Adobe Robohelp	Monly per License	\$35.00	\$35.00	\$35.00	\$35.00
	1178S	Adobe Stock	Per Credit	\$29.27	\$29.27	\$29.27	\$1.09
	1178W	Adobe Dreamweaver	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
	1219	Visio Licenses		\$10.77	\$10.77	\$10.78	\$12.25

Communication / Access Services							
<i>Metaframe Citrix</i>							
	1020	Citrix	Named User/Month	\$10.00	\$10.59	\$13.07	\$17.83
<i>Shared Web Hosting</i>							
	1191	Oracle Application Hosting	Per Site/Per Month	\$1,878.21	\$2,042.77	\$2,681.30	\$4,021.31
<i>GIS Server Infrastructure Access</i>							
	1153D	GIS Services - Desktop	Per User / Month	\$36.00	\$36.00	\$36.00	\$36.00
	1153O	GIS Services - Online	Per User / Month	\$19.00	\$19.00	\$19.00	\$19.00
	1153C	ArcGIS Consulting	Per Hour	\$100.00	\$100.00	\$100.00	\$100.00
	1153A	AGOL Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	\$10.00
	1153P	Portal Level 2	Per User / Month	\$10.00	\$10.00	\$10.00	\$19.00
	1153S	ArcGIS Server Instance	Per Month	\$500.00	\$500.00	\$500.00	\$500.00
	1153T	GIS Training	Quote	Pass Through	Pass Through	Pass Through	Pass Through
<i>Shared CRM</i>							
	1193	CRM Online	Named User/Month	\$53.88	Pass Through	Pass Through	Pass Through
	1193A	Dynamics 365 Accessories		Pass Through	Pass Through	Pass Through	Pass Through
	1193B	Admin Fee		\$2.20	\$3.07	\$3.07	\$3.07
	1193L	Systems Admin	Per Hour				\$115.00
	1196	Oracle WebCenter Content (WCC)		\$2.22	\$2.91	\$1.69	\$1.64
Mainframe Services							
<i>Mainframe Production</i>							
	1066	Job Scheduling	Job	\$0.4814	\$1.0646	\$1.0696	\$0.8776
<i>Mainframe Rack Space</i>							
	1200R	IOT Rack Space - Rack Space	Per Rack	\$350	\$350	\$350	\$350
	1200F	IOT Rack Space - Floor Space	Per Rack	\$300	\$300	\$300	\$300
Data Center Services							
<i>Server Hosting</i>							
	1050	Physical Server Hosting	per month	\$261.78	\$317.04	\$312.37	\$550.14
		Server for Physical Server Hosting	one time	QPA	QPA	QPA	QPA
	1052	Virtual Server Hosting	per month	\$32.14	\$31.58	\$36.37	\$72.93
	1052A	Virtual Server Additional CPU	Per CPU	\$3.44	\$2.86	\$3.47	\$5.98
	1052B	Virtual Server Additional RAM	Per GB	\$1.97	\$1.79	\$2.08	\$3.21
	1053	Cloud Hosting Services - Usage Fee		Pass Through	Pass Through	Pass Through	Pass Through
	1053A	Cloud Hosting Services - Administration	% of Usage Fee	25%	25%	25%	25%
	1211	Microsoft Power BI		Pass Through	Pass Through	Pass Through	Pass Through

	1195	Server Management	per month		\$113.39	\$117.94	\$136.93	\$139.81
<i>Database Management Services</i>								
	1049	Database Maintenance Services	Per Hour		\$100.00	\$100.00	\$100.00	\$100.00
	1114	Database Hosting	Per Database/Month		\$37.41	\$21.86	\$21.85	\$28.22
	1114A	Database Size Overage-for databases over 1GB	Per GB		\$2.10	\$1.25	\$1.09	\$1.15
	1232	Open Text - Extended ECM Site						\$589.73
	1232A	Open Text - Extended ECM Additional Users						\$23.59
	1232B	Open Text - Intelligent Capture Usage						\$0.0622
<i>Shared Storage</i>								
	1177A	Tier 1 SAN Storage	GB/Month		\$0.35	\$0.3934	\$0.3500	\$0.3100
	1177F	105203 Additional Gig SAN	GB/Month		\$0.34	\$0.39	\$0.40	\$0.27
	1177K	Standard File Storage	GB/Month		\$0.23	\$0.21	\$0.15	\$0.15
	1177R	Secure Archive/Cold Storage	GB/Month				\$0.03	\$0.03
	1177S	Secure File Storage	GB/Month				\$0.17	\$0.17
	1224B	Data Protection	GB/Month		\$0.18	\$0.18	\$0.15	\$0.08
<i>Disaster Recovery</i>								
	1137P	Disaster Recovery - Physical Server	Per Server/Month		\$113.60	\$131.45	\$266.05	\$373.28
	1137V	Disaster Recovery - Virtual Server	Per Server/Month		\$67.57	\$104.21	\$155.83	\$171.40
	1137MP	Disaster Recovery - MHA Physical	Per Server/Month		\$171.91	\$221.97	\$306.99	\$393.95
	1137MV	Disaster Recovery - MHA Virtual	Per Server/Month		\$97.24	\$115.28	\$189.91	\$140.52
	1137R	Disaster Recovery - Rack Hosting	Per Rack		\$433.44	\$433.44	\$433.44	\$433.44
	1223	Server Hardware Extended Maint			N/A	N/A	N/A	N/A
<i>Application Development</i>								
	1170	Application Development (Standard Level)	Per Hour		\$110.00	\$117.00	\$117.00	\$117.00
	1170S	Application Development (Senior Level)	Per Hour		\$121.00	\$129.00	\$129.00	\$129.00
	1170R	Application Development (Architect)	Per Hour		\$138.00	\$138.00	\$138.00	\$138.00
	1170M	Application Development (Maintenance)	Per Hour		\$110.00	\$129.00	\$129.00	\$129.00
	1170J	Application Development (Junior Level)	Per Hour		\$75.00	\$80.00	\$80.00	\$80.00
	1170CRMR	CRM Architect	Per Hour		\$187.50	\$187.50	\$187.50	\$187.50
	1170CRMA	CRM Administrator	Per Hour		\$131.25	\$131.25	\$131.25	\$131.25
	1170CRMD	CRM Developer	Per Hour		\$156.25	\$156.25	\$156.25	\$156.25
Telecommunications Services								
<i>Voice Services</i>								
	1043	Telephone - Centrex	contract + per line surcharge o		\$21.35	\$21.35	Pass Through	Pass Through
	1044	Telephone - Remote			Pass Through	Pass Through	Pass Through	Pass Through
	1186	CBTS (VaaS-IP Phones)			Pass Through	Pass Through	Pass Through	Pass Through
	1186T	MSTV License	Per License / Month					\$5.78

	1188	Telecom Management	Per Line		\$3.88	\$3.97	\$4.62	\$4.04
	1201	Long Distance			Pass Through	Pass Through	Pass Through	Pass Through
	1202	Toll Free Long Distance			Pass Through	Pass Through	Pass Through	Pass Through
	1203	Misc. Telecom Services			Pass Through	Pass Through	Pass Through	Pass Through
	1229	Teams Room Pro						Pass Through
	<i>Web Collaboration</i>							
	1221B	WebEx Basic	Named User/Month		\$11.11	\$11.11	\$11.11	\$11.11
	1221E	WebEx Enhanced	Named User/Month		\$45.00	\$45.00	\$45.00	\$45.00
	1221V	MS Video	Named User/Month			\$12.45	\$19.17	\$12.45
	1221Z	ZoomGov	Named User/Month					\$19.17
	<i>Wireless Services</i>							
	1117	Cellular Phone Service			Pass Through	Pass Through	Pass Through	Pass Through
	<i>New Telecom</i>							
	1183	Cloud Contact Center			\$9.43	\$13.22	\$32.37	\$31.10
	1183A	Pass Through Annual						Pass Through
	1183M	Pass Through Monthly						Pass Through
Indiana Telecommunications Network								
	<i>State Network (ITN)</i>							
	1141	Circuit Management	Circuit/Month		\$103.73	\$76.15	\$84.65	\$105.05
	1112	Data Circuits - Off Network			Pass Through	Pass Through	Pass Through	Pass Through
	1187	Data Circuits - On Network			Pass Through	Pass Through	Pass Through	Pass Through
Other								
	<i>Project Management</i>							
	1182D	Project Coordinator	Per Hour					\$101.41
	1182E	Sr. Project Manager	Per Hour					\$135.22
	1182F	Program Director	Per Hour					\$163.39
	1199PR	MS Project Plan 5	Per License		\$43.00	\$45.00	\$45.00	\$43.00
	1199PP	MS Project Plan 3	Per License		\$26.00	\$27.00	\$27.00	\$26.00
	1199PE	MS Project Online Essentials	Per License		\$5.53	\$5.53	\$5.53	\$5.53
	1199P1	MS Project Plan 1	Per License			\$8.50	\$8.50	\$8.50
	1226	Mulesoft			\$152.00	\$152.00	\$152.00	\$152.00
	1227A	GOANYWHERE BASE			\$103.24	\$103.24	\$103.24	\$103.24
	1227B	GOANYWHERE DOMAINS			\$475.00	\$2,100.00	\$2,100.00	\$2,100.00
	1227C	GOANYWHERE USERS			\$3.30	\$3.30	\$3.30	\$3.30
	1227D	GOANYWHERE AGENTS			\$250.00	\$180.00	\$180.00	\$180.00
	1227E	GOANYWHERE SUPPORT	Per Hour		\$103.00	\$103.00	\$103.00	\$103.00
	1227F	GOANYWHERE NON-PROD DOMAIN				\$1,050.00	\$1,050.00	\$1,050.00

	1227G	GOANYWHERE NON-PROD AGENT									\$90.00		\$90.00		\$90.00
	1220	PRM IV&V Services (Hourly)	Per Hour			\$135.00		\$135.00			\$135.00		\$135.00		\$135.00
	1220M	PRM IV&V Services (Flat Rate)	Monthly Flat Rate												\$1,100.00
	1220V	IV & V Vendor Management	Monthly Flat Rate (Project & Vendor Dependent)												Pass Through
	1220F	Fixed Fee Charges	Project Dependent Flat Rate												Fixed Amount
	<i>Security</i>														
	1175	Security - Baseline	Per Seat+Server/Mo.			\$28.10		\$30.23			\$46.82		\$52.89		\$52.89
	1180	Security - Confidential	Per Server+DBase/Mo			\$195.77		\$207.31			\$207.99		\$207.69		\$207.69
	1212	Information Security as a Service (ISOS)	Per Agency			\$3,825.20		\$3,825.20			\$5,000.00		\$5,000.00		\$5,000.00
	1215	Compliance Center of Excellence	Per Hour			\$120.76		\$131.46			\$100.00		\$100.00		\$100.00
	<i>IN.Gov</i>														
	1225	Access Indiana ID Verification						\$500.00			\$500.00		\$500.00		\$500.00
	<i>ITSM</i>														
	1233D	ITSM Development	Per Hour								\$75.00		\$75.00		\$75.00