# 2024 Public Library Annual Report Workshop

Library Development Office – Angela Fox

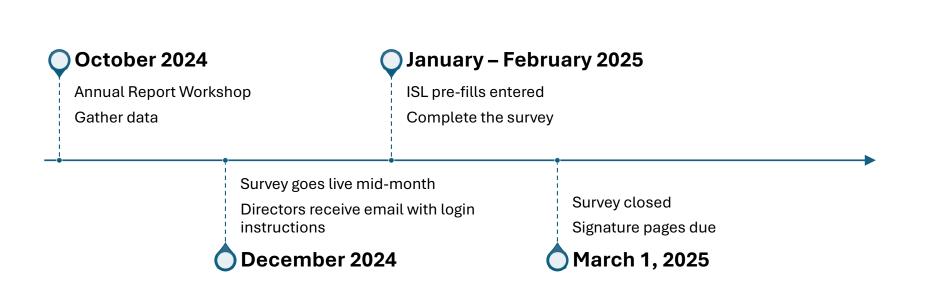
November 21, 2024

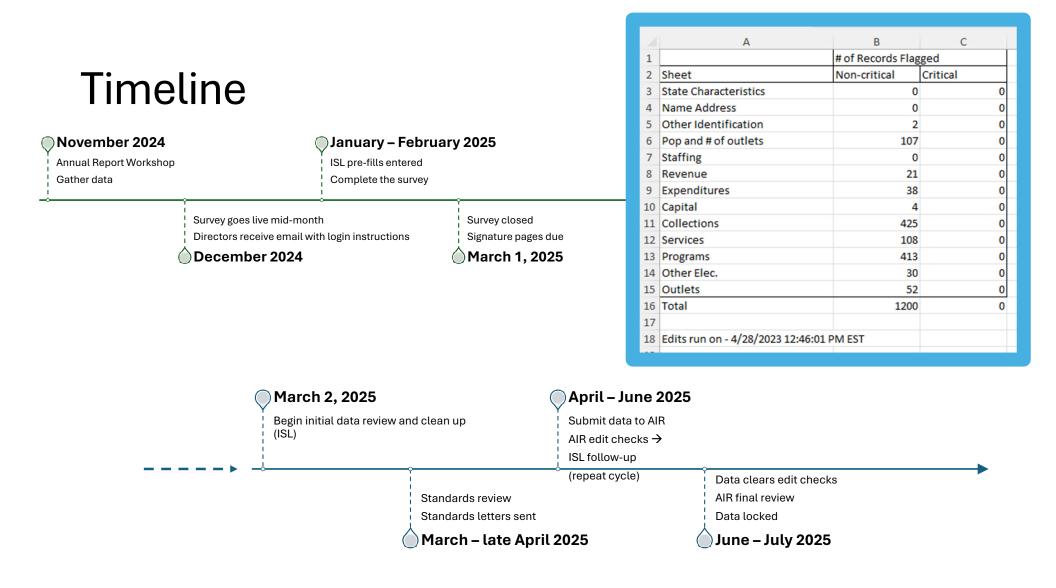


# What is the Annual Report?

- Public Library Survey (PLS): only annual collection of public library data
- Key metrics on 9,000 libraries
- Indiana Public Library Annual Report = PLS + additional questions from the Indiana State Library
- Used to check standards

### Timeline







Julie Elmore Oakland City - Columbia Township Public Library

Inge Kokidko Porter County Public Library System

Heather O'Grady Evansville-Vanderburgh Public Library Jordan Orwig Sullivan County Public Library

**David Seckman** Jeffersonville Township Public Library

**Story Snyder** Brown County Public Library

## What's New for 2024?

### Changes for 2024

- [M]issing replaces [NA]
- Some questions relocated
  - Overdue fines; related to non-resident fee, Local databases
- Section 1: Hours open calculations not automatically calculated/locked (weeks open x hours per week)
- Section 9: Did your library offer automatic renewal for any physical materials during the reporting period?
- Section 11: Number of years the director has held the position at the library

### Section 5 – Collection Expenditures

#### OLD

- Books
- Periodicals
- A/V materials physical
- E-content
  - E-books, audio, movies, databases, etc.
- Electronic physical format
  - Playaways, Vox, Kindles

#### NEW

- Print
  - Books, periodicals
- Other physical
  - A/V, Library of Things, Playaways, etc.
  - Anything physical that's not print
- E-content
  - E-books, audio, movies, etc.
- Databases
- Public Access Computers

### Section 8 – Library Services

#### OLD – By Format

- Number of programs
  - In-person, onsite
    - ...for children 0-5 years
    - ...6-11 years
    - ...young adult
    - ...adult
    - ...general audience
  - Repeat for in-person offsite, live virtual
- Audience
  - In-person onsite
    - ...for children 0-5 years
    - ...6-11 years
    - ...young adult
    - ...general audience
  - Repeat for in-person offsite, live virtual

#### NEW – By Target audience

- Children 0-5 years
  - Number of in-person, onsite programs
  - Attendance at in-person, onsite
  - Number of in-person, offsite
  - Attendance at in-person, offsite
  - Number of live, virtual programs
  - Attendance at virtual programs (by participant devices)
  - Total number of programs for 0-5
  - Total attendance at programs for 0-5

### Section 8 – Library Services

#### **OLD – Meeting Rooms**

- Total number of non-library sponsored programs
- Total attendance at non-library sponsored programs

#### **NEW – Meeting Rooms**

- Number of meeting rooms available for public use
- Number of times meeting rooms were used by the public

GONE, GONE, GONE - Number of website visits

#### Section 9

- E-books are the digital equivalent of printed books that may be accessed online from an electronic device. E-books also include e-comics.
- E-periodicals are periodic digital publications equivalent to printed newspapers, magazines, and similar media that are viewed as entire issues rather than as single articles returned from a research query.
- E-videos are digital files of moving visual images with or without sound (e.g., movies, television shows) that may be accessed online from an electronic device.
- Research databases are organized collections of electronic data or records (e.g., facts, abstracts, articles, bibliographic data, texts, photographs) that can be searched to retrieve information.
- Online learning platforms primarily provide instruction, tools, and resources to enhance education, lifelong learning, and skill building. Platforms may offer homework assistance, language learning, test preparation, professional development, resume assistance, hobby instruction, etc.

# Holdings and Circulation

Circulation

**Circulation – Physical Materials** 

- 09-027 Circulation of physical items: books, audio, and video units
- 09-028 Circulation of all children's physical materials (subset of 09-027)
- 09-029 Circulation of other physical items (subset of 09-027)
- 09-030 Did your library offer automatic renewal for any physical materials during the reporting period

**Circulation – Electronic Materials** 

- 09-031 E-book circulation
- 09-032 E-serial circulation
- 09-033 E-audio circulation
- 09-034 E-video circulation
- 09-035 Total circulation of electronic materials (book, serial, audio, video)
- 09-036 Total circulation of all materials

#### Section 9 - Circulation

#### OLD

- Circulation of physical items
- Circulation of **other** physical items
- Use of electronic materials

### • Successful retrieval of electronic information

#### NEW

- Circulation of physical items: books, audio, and video units
- Circulation of all other physical items
- E-book circulation
- E-serial circulation
- E-audio circulation
- E-video circulation



#### Section 9 - Holdings

- For each type of electronic holding, please answer YES or NO to the following question: Did the library provide access to the following materials purchased solely by the (library; consortia; or state agency)?
  - E-books provided by the library Y/N
  - E-books provided by consortium Y/N
  - E-books provided by state agency Y/N



### **Bibliostat Updates**

(Q) LA Test Library	(		ctConnect			Log Off	
SURVEY LI	T DASHBOARD	FAQ	INSTRUCTIONS	HELP	CONTACT		
		LIBRAR	Y ANNUAL R	EPORT		SAVE	
SURVEY NAVIGATION         Part I General Information         Part II Public Service Outlets					HIDE Last Year's An		
Part 1 Part 2 Part 3	To t con Box			ibrary by lib	by municipal, parish, and multi-parish rary systems before April 1 each year. r locked items, contact:		IES -
Part III Paid Staff Part 1 Part 2	ng EDIT					_	
Part IV Services		n Test Library	Louisian Test Library			RA	ACTS

#### **Bibliostat Updates**

- New landing page list of surveys; print data or text
- Contact information pop-up
- Multiple simultaneous user warnings
- Longer history for each question
- Real-time edit checks
- Automatic email when submitted
- Print PDF (yes, really!) or webpage
- Print spreadsheet at any time



#### Your Ducks

- Contact info for ISL and Bibliostat
- Reports
- Help documents / worksheets





### Technical Difficulties

- Check with your IT person / department
  - Local issues: firewalls, browsers, etc.
- Contact ISL
  - 1-800-451-6028
  - (317) 234-6550
  - Edit prefilled responses, retrieve passwords, content/meaning
- Call Bibliostat
  - 1-866-785-9935

### **General Instructions**

#### **Time Frame**

- Report on the 2024 calendar year
- Exceptions (most current):
  - Contact information
  - Assessed valuation and tax rate
  - Library board members
  - Hourly salaries and benefits

#### Unknowns

- Enter zero only if the actual number to report is zero or none
- Enter "M" if you know a particular item is not zero, but you don't know what it is and you are unable to estimate it

Part 1

- 01-003 Time zone in which the library's administrative entity is located
- 01-004 Library name
- 01-005 Library class
- 01-006 Library director
- 01-007 Street address
- 01-008 City
- 01-009 ZIP code

- 01-010 01-013 Mailing address
- 01-014 Congressional district number
- 01-015 Phone
- 01-016 Fax
- 01-017 Voicemail/answering machine?

- 01-018 Library URL
- 01-019 Library email or electronic contact listed on library's website
- 01-020 Year the current central library was built
- 01-021 Year of the most recent structural addition or alteration to the current central library
- 01-022 Square footage of the central library

- 01-024 Monday opening time
- 01-025 Monday closing time

. . .

• 01-037 Sunday closing time

- 01-038 Total number of hours the central library is open during a typical week
- 01-039 Total number of hours per week the central library is open after 5:00 PM
- 01-040 Total number of hours per week the central library is open on Saturday
- 01-041 Total number of hours per week the central library is open on Sunday

- 01-042 Number of weeks per year the central library was open in 2024
- 01-043 Total public service hours the central library was open in 2024
- 01-044 What type of internet access is available in the central library?
- 01-045 Select the nearest download speed of internet access in the central library

### What is a Branch?

- A branch library is an auxiliary unit of an administrative entity which has at least all of the following:
  - Separate quarters
  - An organized collection of library materials
  - Paid staff; and
  - Regularly scheduled hours for being open to the public

- 01-200 Total number of branches
- Repeat of Central Library questions
  - Name
  - Address, mailing address
  - Last addition and square footage
  - Weeks open
  - Branch hours
  - Branch internet access
- Total annual public service hours of all branches

### What is a Bookmobile?

#### IT IS

- ...a traveling branch library.
- Truck or van that carries an organized collection of library material
- Paid staff
- Regularly scheduled hours (stops) for being open to the public

#### **IT IS NOT**

- Book bike, car, courier vehicle
- Staffed by volunteers
- Strictly delivery

- 01-300 Total number of bookmobiles
- 01-301a Bookmobile name
- Street address
- Weeks per year, hours per week

• 01-500 Total system public service hours per year

# Registrations

Part 2

#### Registrations

- 02-001 Total number of resident registered users
- 02-002 Total number of users from contracting areas
- 02-003 Total number of paid non-resident registered users
- 02-004 Total number of non-resident cards issued to student users
- 02-005 Total non-resident cards issued to school employees
- 02-006 Total number of non-resident cards issued to library employees

#### Registrations

- 02-007 Total number of all non-resident registered users
- 02-008 Total number of registered users
- 02-009 Total number of reciprocal users
- 02-010 Total number of PLAC users
- 02-011 Amount of non-resident fee
- 02-012 Date the library board adopted this fee
- 02-013 Does your library annually purge or mark inactive accounts for those patrons who have not used their accounts for the past three (3) years and do not owe materials, fines, or fees to the library?

# Libraries and Political Subdivisions

### Libraries and Political Subdivisions

- Assessed valuation, tax rates
  - Gateway, DLGF
- Service Area Populations
  - 2020 Census figures
  - Taxed vs. contracting
  - Update ISL about changes to your service area

# Libraries and Political Subdivisions

- 03-001 Name of primary county
- 03-002 Total assessed valuation for library district
- 03-003 Operating tax rate
- 03-004 Source year for data
- 03-005 Debt fund tax rate
- 03-006 LCPF tax rate
- 03-007 Did your library roll the LCPF into the operating tax rate?
- 03-008 03-012 Repeat for additional county (if necessary) Total assessed valuation for additional county

- 03-013 Total population taxed
- 03-013b Total population served by contract
- 03-014 Total population served (tax + contract)
- 03-015 Political subdivision name
- 03-016 Population served by taxation (If the subdivision is served by contract, this line will be blank, or have a ZERO)
- 03-017 Population served by contract (If the subdivision is served by taxation, this line will be blank, or have have a ZERO)
- 03-018 Were there any changes to your library's service area? (Changes may include annexations, mergers, or changes to contracts.)
- 03-019 If the answer to 03-018 is YES, please explain

Part 4

- Local, state, federal, other
- Operating and non-operating funds lumped together
- Reimbursement grants: report money claimed, not awarded

#### LOCAL

- 04-001 Property tax or CEDIT income from library tax rate
- 04-002 Miscellaneous income taxes or LIT (Local Income Tax)
- 04-003 Contractual revenue received for service
- 04-004 Total local government revenue

#### STATE

- 04-005 Financial Institutions Tax (FIT)
- 04-006 License Vehicle Excise Tax
- 04-007 Commercial Vehicle Excise Tax (CVET)
- 04-008 Broadband Connectivity Grant
- 04-009 Other state revenue
- 04-010 Source(s)
- 04-011 Total state revenue

#### FEDERAL

- 04-012 LSTA grants
- 04-013 Other federal income
- 04-014 Source(s)
- 04-015 Total federal income

#### OTHER

- 04-016 PLAC reimbursement
- 04-017 Fines and fees
- 04-018 Interest on investments
- 04-019 Gift receipts
- 04-020 Private and public foundation grants
- 04-021 Miscellaneous revenue
- 04-022 Source(s)
- 04-023 Total other revenue
  - 04-024 Total operating revenue

Part 5

- Transfers (to LIRF, Rainy Day, etc.) are not expenditures
- Operating expenditures by category: staff, supplies, collections
- Must report operating and non-operating funds separately
- Collection Development Standard
- Non-resident fee for 2025

**Operating Fund:** 

Staff and Supplies

- 05-001 Salaries/wages of all library staff
- 05-002 Employee benefits
- 05-003 Other personal services
- 05-004 Total personal services
- 05-005 Total staff expenditures
- 05-006 Total supplies

Operating Fund:

Other Services and Charges

- 05-007 Professional services
- 05-008 Communication and transportation
- 05-009 Printing and Advertising
- 05-010 Insurance
- 05-011 Utility services
- 05-012 Repairs and maintenance
- 05-013 Rentals
- 05-014 Debt Service
- 05-015 Lease Rental
- 05-016 Other
- 05-017 Total of other services and charges

**Operating Fund:** 

Capital Outlays from Operating Fund Expenditures

- 05-018 Land
- 05-019 Buildings
- 05-020 Improvements other than buildings
- 05-021 Furniture and equipment
- 05-022 Total for outlays for public access computers, tablets, and electronic media devices

**Operating Fund:** 

Library Collections

- 05-023 Print materials
- 05-024 Other physical materials
- 05-025 Electronic materials (e-books, eaudio, e-video)
- 05-026 Databases and online learning platforms
- 05-027 Total operating fund expenditures for collection development

Non-Operating Fund:

Library Collections

- 05-029 Print materials
- 05-030 Other physical materials
- 05-031 Electronic materials (e-books, eaudio, e-video)
- 05-032 Databases and online learning platforms
- 05-033 Public access computers (includes non-circulating desktop, laptops, Chromebooks)
- 05-034 Total non-operating fund expenditures for collection development

Totals

- 05-035 Total exp for print materials
- 05-036 Total exp for other physical materials
- 05-037 Total exp for electronic content
- 05-038 Total expenditures for public access computers

Totals

- 05-039 Total exp for collections (without PACs)
- 05-040 Total exp for collections (with PACs)
- 05-041 Total exp from operating funds
- 05-042 Total expenditures (operating AND non-operating funds)
- Total capital fund expenditures

Non-Resident Fee Standard

Collection Development Standard

- 05-044 Total 2023 operating expenditures per capita
- 05-045 Difference between 2023 OE per capital and non-resident fee (subtract 02-011 from 05-044).
- 05-045a Does your library's non-resident fee meet the standard?
- 05-048 Total 2023 operating expenditures per capita
- 05-049 Collection development expenditure (from all funds) as a percentage of operating fund expenditure

### Non-Resident Fee

- Calculate operating expenditures per capita for the report year. That is the minimum non-res fee for the FOLLOWING YEAR.
- To be in standards, non-res fee for 2025 must meet/exceed the operating expenditures per capita from 2024.

### **Collection Development Standard**

operating and non-operating funds spent on collections

Total operating funds

= % of operating funds spent on collections.

Must be at least 8%

## **Capital Revenue**

Part 6

### **Capital Revenue**

- Site acquisition
- New buildings
- Additions to or renovation of buildings
- Furnishing, equipment, and initial collections for new buildings, building additions, or building renovations
- Computer hardware and software used to support library operations, to link to networks, or to run information produces
- New vehicles
- Other one-time major projects

#### **Capital Revenue**

- 06-001 Local government capital revenue
- 06-002 State government capital revenue
- 06-003 Federal government capital revenue
- 06-004 Other capital revenue
- 06-005 Total capital revenue

## **Employment Data**

Part 7

### **Employment Data**

Librarians

- 07-001 Total number of all librarians
- 07-002 Total number of paid hours per week for all librarians
- 07-003 FTE for all librarians
- 07-004 How many of the librarians reported in 07-001 have an ALA-MLS degree?
- 07-005 Total number of paid hours per week for all ALA-MLS librarians
- 07-006 FTE for all ALA-MLS librarians

### **Employment Data**

All Other Staff

Totals

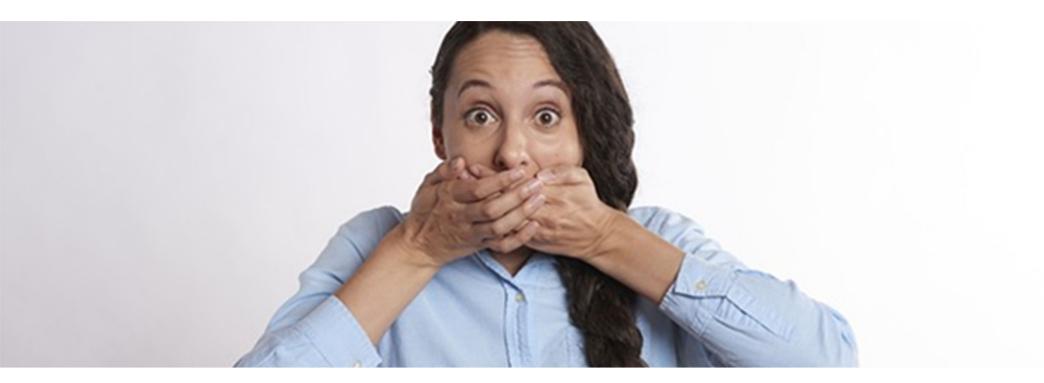
- 07-007 Total number of all other paid staff
- 07-008 Total number of paid hours per week for all other paid staff
- 07-009 FTE for all other paid staff
- 07-010 Total number of all paid staff
- 07-011 Total hours paid per week for all paid staff
- 07-012 FTE for all paid staff
- 07-013 Number of hours per week considered to be full-time employment in your library

Section 8

Interlibrary Loans

- 08-001 Total number of interlibrary loan items (including photocopies) your library has provided to other libraries
- 08-002 Evergreen transits to other libraries
- 08-003 SRCS materials provided to other libraries
- 08-004 Total number of loans provided to other libraries
- 08-005 Number of interlibrary items (including photocopies) your library has borrowed from other libraries
- 08-006 Evergreen transits received from other libraries
- 08-007 SRCS materials received from other libraries
- 08-008 Total number of loans received from other libraries
- 08-009 Net lending rate (# items loaned / # items borrowed)

Include	Exclude	Include	Exclude
All program sessions that are sponsored or co- sponsored by the library. For a program session to be sponsored or co-sponsored by the library, the library must contribute financial resources or staff time toward the program session. For a program session that is part of a larger community event (such as a farmer's market or festival), it is not necessary for the library to also sponsor or organize the larger event.	Program sessions sponsored by other groups that use library facilities. For example, do not include a homeschooling group hosting a speaker in a meeting room without facilitation from library staff.	Live-streamed virtual (synchronous) program sessions that are sponsored or co-sponsored by the library. Program sessions with attendance of zero or one if they were intended for a group.	Recorded (asynchronous) presentations of program content; these should be counted in Total Number of Asynchronous Program Presentations (data element 620). Programming that is shared on the library's website or social media that is not sponsored or co-sponsored by the library. For example, do not include sharing a video from an author's website of him or her reading a book. Activities delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound,
Both on-site and off-site program sessions. For example, include a storytime at a farmer's market or a presentation to a school group about library resources conducted at a school.	Offsite outreach efforts that do not otherwise meet the definition of a program session. For example, do not include having a library card signup booth at a farmer's market.		homework assistance, and mentoring activities. Passive or self-directed activities that do not occur at a scheduled time. For example, do not include leaving an art project or puzzle on a table for participants to complete.



We don't no know, either!

- Gut check / rule of thumb
- A program is an intentional service or event in a social setting, developed proactively to meet the needs or interests of an anticipated target audience, at least some of whom attend by choice.
  - National Impact of Library Public Programs Assessment

Programs

- Children Ages 0-5 years
  - 08-010 # of in-person, onsite programs
  - 08-011 Attendance at in-person, onsite
  - 08-012 # of in-person, offsite
  - 08-013 Attendance at in-person, offsite
  - 08-014 Number of live, virtual programs
  - 08-015 Attendance at live, virtual (as county by participant devices)
  - 08-016 Total number programs
  - 08-017 Total attendance
- Children Ages 0-6 years (08-018-08-024)
- Young Adults (08-026 08-033)
- Adults (08-034 08-041)
- General Interest (08-042-08-049)

Programs - Totals

- 08-050 Total # of in-person, onsite library programs
- 08-051 Total attendance at in-person, onsite library programs
- 08-052 Total number of in-person, offsite library programs
- 08-053 Total attendance at in-person, offsite library programs
- 08-054 Total number of live, virtual library programs
- 08-055 Total attendance at live, virtual library programs
- 08-056 Total number of live (in-person or virtual) library programs
- 08-057 Total attendance at live (in-person or virtual) library programs

- 08-058 Total number of recorded (asynchronous) program presentations
- 08-059 Total plays of recorded (asynchronous) program presentations
- 08-060 How many weeks of a Children's Reading Program did your library offer at each fixed location?
- 08-061 Number of meeting rooms available for public use
- 08-062 Number of times meeting rooms were used by the public

Computers and Library System Automation

- 08-066 Number of uses (sessions) of public internet computers in 2024
- 08-066a Reporting method for number of uses of public internet computers
- 08-067 Number of wireless internet uses per year
- 08-067a Reporting method for wireless sessions
- 08-068 Number of public internet computers system-wide
- 08-069 Number of staff computers
- 08-070 Name of your library's automated bookkeeping system
- 08-071 Brand and version of Integrated Library
   System

## **Circulation and Holdings**

Section 9

# Holdings and Circulation

Holdings – Physical Materials

- 09-001 Books (print)
- 09-002 Print serial subscriptions
- 09-003 Audio materials physical units
- 09-004 Video materials physical units
- 09-005 All other circulating physical materials
- 09-006 Does your library circulate hotspots?
- 09-007 Total physical items in collection

# Holdings and Circulation

Holdings – Electronic Materials

For each type of electronic holding, to the following question: Did the library provide access to the following materials purchased solely by the (library, consortia, or state agency)?

- 09-007 E-books provided by library
- 09-008 E-books provided by consortium
  09-009a\* If answer was YES, name of the consortium?
  - 09-009a\* If answer was YES, name of the consortiur
- 09-010 E-books provided by state agency

Repeat for...

- 09-011 013 E-periodicals
- 09-014-016 E-audio
- 09-017-019 E-video
- 09-020 022 Research databases
- 09-023 025 Online learning platforms
- 09-026 Names of public use/commercial databases and online learning platforms to which the library subscribes

# Holdings and Circulation

Circulation

**Circulation – Physical Materials** 

- 09-027 Circulation of physical items: books, audio, and video units
- 09-028 Circulation of all children's physical materials (subset of 09-027)
- 09-029 Circulation of other physical items (subset of 09-027)
- 09-030 Did your library offer automatic renewal for any physical materials during the reporting period

**Circulation – Electronic Materials** 

- 09-031 E-book circulation
- 09-032 E-serial circulation
- 09-033 E-audio circulation
- 09-034 E-video circulation
- 09-035 Total circulation of electronic materials (book, serial, audio, video)
- 09-036 Total circulation of all materials

## Library Board

Part 10

#### Library Board

- 10-0001 Position: President
- 10-0002 First name
- 10-0003 Middle initial/name (optional)
- 10-0004 Last name
- 10-0005 Home address
- 10-0006 City
- 10-0007 ZIP code
- 10-0008 Email address
- 10-0009 Appointing authority
- 10-0010 Date term expires
- 10-0011 Number of consecutive terms
- 10-0012 Date of initial appointment

#### Library Board

- Repeated for:
  - Vice President
  - Secretary
  - Treasurer (OR Treasurer/Employee)
  - Members
- 10-0991 What day of the month is the regular library board meeting?
- 10-0992 What is the time of the regular library board meeting?

Director

- 11-001 Annual salary of the director
- 11-002 Does the library director have an employment contract?
- 11-003 What is the current level of certification held by the library director?
- 11-004 Number of years the director has held the position at the library

11-004       Job Title - Assistant or Associate Director         Assistant Director       ?	FLA
11-005 Certification level	FL4
11-006 Minimum hourly wage	FL4
11-007 Maximum hourly wage	FLA

Benefits

#### **Full-Time**

- 11-501 PERF
- 11-502 Deferred compensation
- 11-503 Health insurance
- 11-504 Health Savings Account (HSA)
- 11-505 Dental insurance
- 11-506 Life insurance
- 11-507 Vision insurance
- 11-508 Disability insurance
- 11-509 Paid time off for continuing education
- 11-510 Reimbursement for continuing education
- 11-511 Other 1 (specify)
- 11-512 Other 2 (specify)

Repeats for Part-Time 11-513 – 11-524

Paid Time Off

Full-Time Librarian

- 11-525 Number of vacation days
- 11-526 Number of sick days
- 11-527 Number of personal days
- 11-528 Number of holidays
- 11-529 Number of funeral/bereavement days
- 11-530 Number of other days (specify) OR allpurpose PTO

#### **Repeats for:**

- Part-time librarian
- Full-time support staff
- Part-time support staff

### **PLAC** Loans

### **PLAC** Loans

- Don't report loans **to** your library
- Don't include reciprocal loans or nonresident loans (unless using a PLAC card)
- You do not need to enter zero for libraries just skip them!

#### **PLAC** Loans

- 12-001 Did your library make any PLAC loans?
- 12-002 Adams Public Library System
- 12-003 Akron Carnegie Public Library
- 12-004 Alexandria-Monroe Public Library
- 12-005 Alexandrian Public Library
- 12-237 Yorktown Public Library
- 12-238 Total PLAC Loans

...

## Compliance With Standards For Public Libraries

### **Compliance With Standards**

- Mostly Y/N
- (IC 36-12 CODE CITATION)
- Compliance with relevant local/state/federal laws
- Board and director
- Required plans, policies, and bylaws
- Long-range plan including years
- Resource sharing
- Website

## Statement of Intent to Comply With Standards

Part 14

Please explain any NO answers given in Part 13

### Supplemental Questions

# Supplemental Questions

- 15-001 Does your library have a Friends group?
- 15-002 Does your library have a foundation?
- 15-003 Did the library offer "Take and Make" activities in 2024?
  - 15-003a Number of "Take and Make" activities distributed (optional)
- 15-004 What's something your library did in the past year that you're proud of?

### Submitting the Report

# Certification and Signature Page

- Board director MUST sign
- Email preferred.

STATUS
$(\textcircled{B} PRINT) (\sqsubseteq SUBMIT) (\textcircled{B} SAVE)$
EDIT CHECKS UNANSWERED QUESTIONS FLAGGED QUESTIONS
SUBMIT SURVEY
Please review the items below and then click the "Submit" button to complete the survey process. Please remember to print and save a copy of your survey and annotations.
All required questions must be answered before a survey can be submitted. Click here to view all required unanswered questions.
✓ No questions are flagged for review.
A Not all survey responses passed their edit checks. Click here to view and edit these responses.



#### Questions?

#### Angela Fox

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