



A Lyft account was created to schedule and coordinate rides for patients who do not have transportation to get to their medical appointments. Our Care Coordinator, Carrie Honeycutt will schedule the Lyft ride and follow up with patients to see if other assistance is needed. Please call (219) 510-9042 for more information or to schedule a ride.



The requirements and guidelines below apply so that we can serve as many as possible:

- 18 years and older as well as a Porter County Resident
- NO means of transportation including a bicycle, public transportation, a ride from friends or family, covered by Medicaid or insurance, etc.
- 48 hours advance notice is required to schedule a ride
- Rides are curb to curb only
- Maximum of 12 rides per year (limit to 1 per month); other limitations may apply
- Prior to calling have the following information available: your name, phone number, address, appointment day & time, provider's name, address and phone number

Cancellation/NCNS Policy

- Cancellation or ride changes require at least 24 hours notice. Failure to give adequate notice may result in becoming ineligible for additional rides.
- If you **No Call No Show (NCNS)** for your ride, you will become ineligible for any future rides
- Rides can be scheduled out one month ahead of time



Funding is limited & program will be available as long as funds are.