

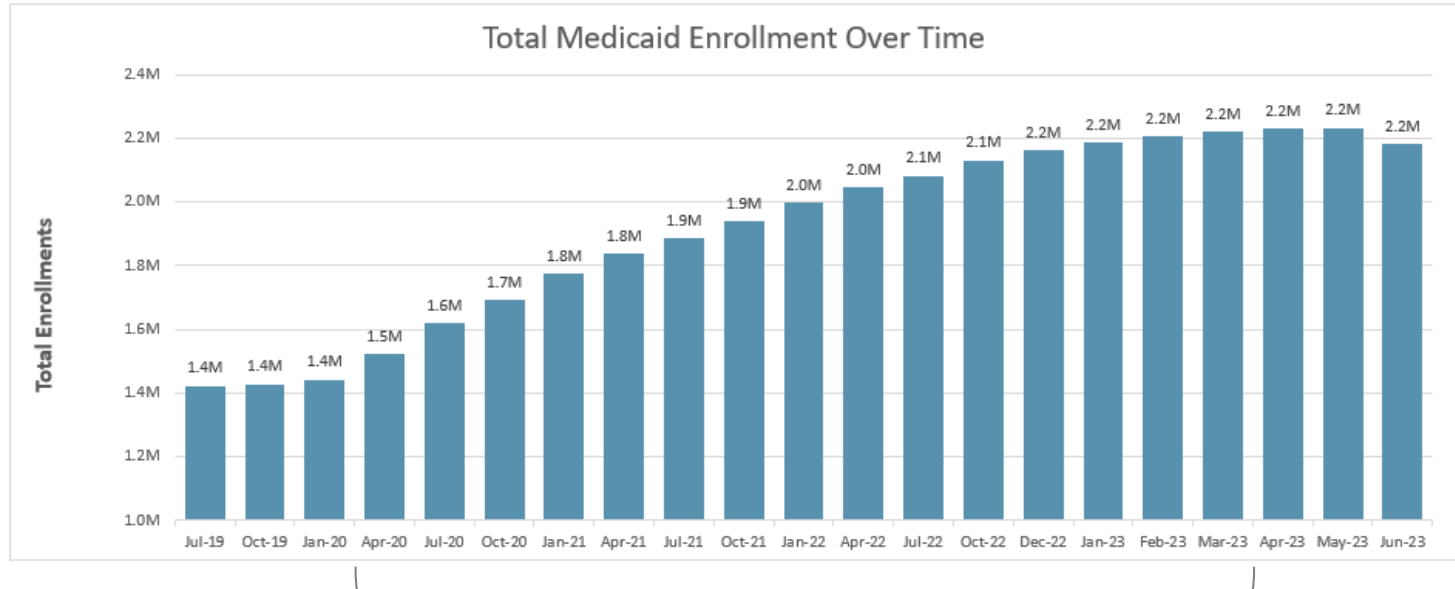
Family and Social Services Administration (FSSA) PHE Unwind “Return to Normal” Operations Dashboard

June 2023



Medicaid Enrollment

Total Enrollment for June 2023
2,180,014



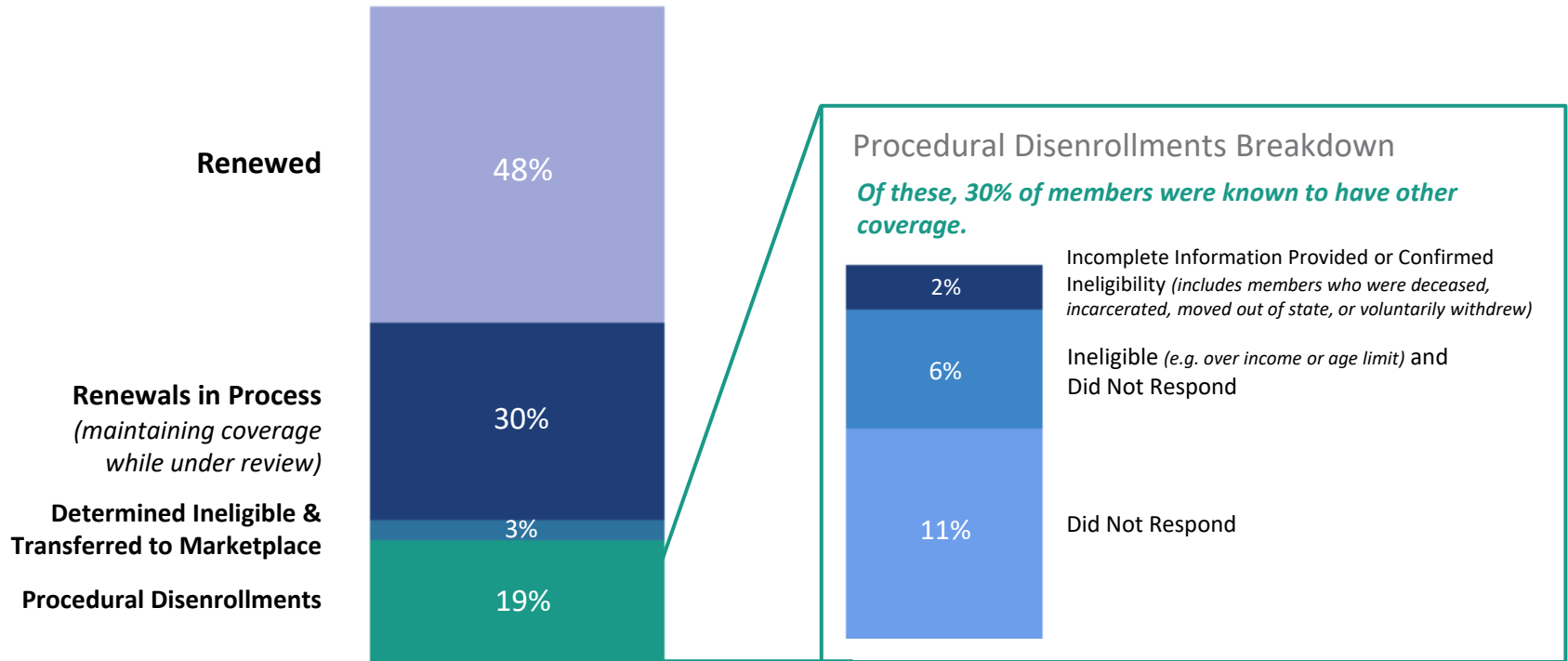
PHE Continuous Coverage Requirements in Effect March 2020 to March 2023

Data Notes

- Data shown quarterly, starting two quarters before the start of the PHE, up until two quarters before the reporting month, where data is shown monthly.
- For more detailed data, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Redetermination Progress

Total Redeterminations Due for June 2023
160,155



Disenrollments Breakdown by Demographics - June 2023

Comparing demographics of procedural disenrollments to demographics of total enrollments for the month of June 2023

Disenrollments by Program	
HIP	44%
HHW	41%
Traditional Medicaid	14%
HCC	1%

Total Enrollment by Program	
HIP	36%
HHW	40%
Traditional Medicaid	19%
HCC	5%

Disenrollments by Age Groups	
< 19	32%
19 - 64	62%
65+	6%

Total Enrollments by Age Group	
< 19	40%
19 - 64	53%
65+	7%

Disenrollment by Ethnicity	
Not Hispanic or Latino	77%
Hispanic or Latino	13%
Unknown	10%

Total Enrollment by Ethnicity	
Not Hispanic or Latino	75%
Hispanic or Latino	13%
Unknown	12%

Disenrollments by Race	
Caucasian	57%
Black	23%
Not Available	17%
Asian or Pacific Islander	2%
American Indian or Alaskan Native	0.2%
Other	1%

Total Enrollments by Race	
Caucasian	57%
Black	18%
Not Available	22%
Asian or Pacific Islander	3%
American Indian or Alaskan Native	0.2%
Other	0.002%

Data Notes

- Race and Ethnicity are not required fields in the Medicaid application. As a result, the "Not Available" and "Unknown" categories reflect data from Medicaid applicants who chose not to disclose Race or Ethnicity information. These categories may also include individuals reporting multiple races/ethnicities or data from sources using different criteria for identifying race/ethnicity.

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Disenrollments Breakdown by County - June 2023

County	Number Disenrolled
ADAMS	91
ALLEN	1416
BARTHOLOMEW	408
BENTON	41
BLACKFORD	34
BOONE	182
BROWN	86
CARROLL	59
CASS	166
CLARK	606
CLAY	138
CLINTON	210
CRAWFORD	71
DAVISS	169
DEARBORN	169
DECATUR	98
DEKALB	119
DELAWARE	410
DUBOIS	153
ELKHART	727
FAYETTE	113
FLOYD	296
FOUNTAIN	58

County	Number Disenrolled
FRANKLIN	76
FULTON	91
GIBSON	138
GRANT	268
GREENE	170
HAMILTON	559
HANCOCK	179
HARRISON	169
HENDRICKS	433
HENRY	165
HOWARD	334
HUNTINGTON	104
JACKSON	174
JASPER	112
JAY	65
JEFFERSON	158
JENNINGS	160
JOHNSON	617
KNOX	233
KOSCIUSKO	228
LAGRANGE	73
LAKE	2082
LAPORTE	411

County	Number Disenrolled
LAWRENCE	202
MADISON	604
MARION	8371
MARSHALL	122
MARTIN	106
MIAMI	148
MONROE	396
MONTGOMERY	158
MORGAN	350
NEWTON	47
NOBLE	167
OHIO	16
ORANGE	82
OWEN	106
PARKE	83
PERRY	106
PIKE	110
PORTER	449
POSEY	99
PULASKI	43
PUTNAM	160
RANDOLPH	103
RIPLEY	113

County	Number Disenrolled
RUSH	56
SCOTT	152
SHELBY	194
SPENCER	75
ST. JOSEPH	1049
STARKE	107
STEBEN	128
SULLIVAN	117
SWITZERLAND	40
TIPPECANOE	776
TIPTON	41
UNION	15
VANDEBURGH	1215
VERMILLION	103
VIGO	692
WABASH	103
WARREN	34
WARRICK	225
WASHINGTON	128
WAYNE	289
WELLS	57
WHITE	104
WHITLEY	90
OUT OF STATE	1

Data Notes

- The disenrollment breakdown by county is for procedural disenrollments only

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Outreach Efforts - June 2023

FSSA made 5 to 7 contact attempts to individuals due for redetermination who did not qualify for auto-renewal

	Outreach Method	Items Sent
Advanced Outreach	Postcard	700,000
	211 Outbound Call	49,357
June Outreach	Warning Letter	53,721
	Renewal Packet	75,597
	Text Message	27,769
	DFR Outbound Call	13,628
	Email	11,345

Data Notes:

- Postcards were sent to all PHE-protected members, who would have lost coverage during the PHE except for the special PHE flexibilities, and 211 Outbound Calls were made to all PHE-protected Fee-for-Service members
- Warning letters are sent to PHE-protected members two months before their redetermination paperwork is due
- Renewal Packets are sent to members who do not qualify for ex parte (auto) renewal over a month before their redetermination paperwork is due
- Text Messages are sent to all members who must return their renewal packets, a month before their packets are due

- Outbound Calls are made and Emails sent to members who have not returned their renewal packets after the official redetermination due date but prior to the end of the renewal month
- The tables above do not include managed care entity (MCE) outreach, except for the postcards. In January 2023, MCEs sent postcards to PHE-protected members to prompt them to update their contact information. MCEs are also doing monthly outreach to those who receive renewal packets and those who no longer have coverage
- FSSA is also providing hospitals, nursing facilities, and other health care providers with a list of PHE-protected patients/residents to aid in further targeted outreach efforts