

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2024100 JULY 2, 2024

IHCP notifies providers of a Preferred Diabetes Supply List product recall

The Indiana Health Coverage Programs (IHCP) is advising providers about a recall of blood glucose meters that are part of the Preferred Diabetes Supplies List (PDSL) program.

On **May 13, 2024**, Roche Diabetes Care [announced](#) a recall of some Accu-Chek Guide Kits, because they were configured incorrectly and show results in mmol/L rather than in the labeled measuring unit, mg/dL. Members, or their providers, using affected meters may misinterpret test results, which might lead to inappropriate treatment decisions. For a list of affected Accu-Chek Guide Kits, see Table 1.



Table 1 – Recalled Accu-Chek Guide Kits

Accu-Chek Guide Care Kit, NDC/UDI 6570272910	
Product lot number	Affected meter serial numbers
207482	92339920445
	92339955415
207519	92340116052
	92340117408
	92340120006
	92340120057
207526	92339920116
207545	92339094787
207454	92339744998

Providers that have dispensed Accu-Chek Guide Care Kits to IHCP members are urged to notify those members and assist them in checking to see if their glucose meter is included in the recall. Members with an affected meter should be instructed to stop using it immediately and return it for replacement.

For more information

The PDSL can be found on the Optum Rx Indiana Medicaid website, accessible from the [Pharmacy Services](#) page at [in.gov/medicaid/providers](https://www.in.gov/medicaid/providers). Pharmacy providers should refer to the [Pharmacy Services](#) provider reference module for current guidance regarding fee-for-service (FFS) claims for PDSL products. Durable medical equipment (DME) providers must continue to use the claim submission processes outlined in the [Durable and Home Medical Equipment and Supplies](#) provider reference module.

Please direct PDSL-related questions about FFS members to the Optum Rx Clinical and Technical Help Desk by calling toll-free 855-577-6317. Questions regarding benefits and claims for members in Healthy Indiana Plan (HIP), Hoosier Care Connect, Hoosier Healthwise and Indiana PathWays for Aging should be directed to the managed care entity (MCE) with which the member is enrolled.



QUESTIONS?

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