

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2024171 OCTOBER 29, 2024

IHCP reimburses school services at new rates effective Jan. 1, 2024

Effective immediately, school corporations that are recognized and approved by the Indiana Department of Education can bill the new rates for school-based services, effective for dates of service (DOS) on or after Jan. 1, 2024, as part of the Healthy Indiana Plan (HIP) Rate Equalization Project (see *Indiana Health Coverage Programs [IHCP] Bulletins* [BT202277](#), [BT2023149](#) and [BT202429](#)).

Based on IHCP reviews of school-based claims, it was found that some providers are not billing the new rates for school-based services. The IHCP is allowing providers to resubmit claims beginning Oct. 29, 2024, with the rates effective from Jan. 1, 2024, listed on the Professional Fee Schedule, accessible from the [IHCP Fee Schedules](#) page at in.gov/medicaid/providers.



Providers can edit (replace) paid claims electronically on the [IHCP Provider Healthcare Portal](#) (IHCP Portal), accessible from the homepage at in.gov/medicaid/providers, or via the appropriate 837 claim transaction. Providers can adjust the claim by mail (see the [IHCP Quick Reference Guide](#) for updated mailing addresses).

Providers can submit claims to the IHCP within 180 days of this publication date for fee-for-service (FFS) claim submission, to satisfy timely filing requirements. Providers should include a copy of this bulletin (first page only) when submitting claims beyond the standard filing limit.

Additional information

IHCP-covered school-based services are carved out of managed care. School corporation providers must not submit claims for these services to the student's managed care entity (MCE). Instead, school corporation providers must submit all claims to the IHCP FFS claim processor, Gainwell Technologies, either electronically or by mail. Questions about FFS billing and reimbursement should be directed to Gainwell Technologies Customer Assistance at 800-457-4584 or your [Provider Relations consultant](#).

For additional guidelines for submitting adjustment requests for paid claims, see the *Adjustment Submission Procedures* section and subsections of the [Claim Adjustments](#) provider reference module at in.gov/medicaid/providers.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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