

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2024176 NOVEMBER 7, 2024

Acentra Health offers prior authorization process training for speech language pathology providers

Acentra Health is offering training sessions covering the prior authorization (PA) process for speech language pathology providers that submit PA requests for the fee-for-service (FFS) population. The dates, times and links are listed in Table 1.

Acentra Health is the FFS prior authorization and utilization management (PA-UM) contractor for the Indiana Health Coverage Programs (IHCP) nonpharmacy services.



Table 1 – Schedule and registration links for Acentra Health PA process training for speech language pathology providers

| Date | Time (Eastern Time) | Registration link |
|-------------------|------------------------|--|
| Tuesday, Nov. 12 | 10 a.m. – 11:15 a.m. | Register for Nov. 12 morning session |
| Tuesday, Nov. 12 | 2 p.m. – 3:15 p.m. | Register for Nov. 12 afternoon session |
| Thursday, Nov. 14 | 9:30 a.m. – 10:45 a.m. | Register for Nov. 14 morning session |
| Thursday, Nov. 14 | 2:30 p.m. – 3:45 p.m. | Register for Nov. 14 afternoon session |

Providers are encouraged to email specific issues they want to be addressed to Acentra Health at INPriorAuthIssues@acentra.com.

Acentra Health will also be sending an email blast with the same information.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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