

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202489 JUNE 20, 2024

Fee-for-service hospice providers must use new dedicated disenrollment fax line

The Indiana Health Coverage Programs (IHCP) requests that fee-for-service (FFS) hospice providers use the FFS prior authorization and utilization management (PA-UM) contractor's new dedicated hospice disenrollment fax line, **800-922-9805**, to initiate a member's hospice disenrollment from managed care.

Providers must follow up the fax with a telephone call at 866-725-9991, notifying the FFS PA-UM staff that a fax has been sent for disenrollment of a hospice member from managed care.

Hospice authorization starts the date after the member is disenrolled from managed care.

For more information about the hospice authorization process, see the [Hospice Services](#) provider reference module at in.gov/medicaid/providers.



QUESTIONS?

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