

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202494 JUNE 25, 2024

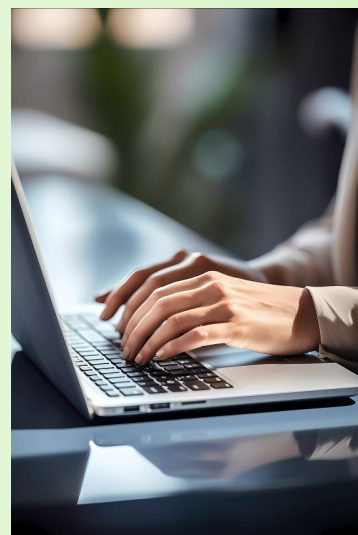
IHCP identifies FFS claim-processing issue that occurred June 19, 2024

The Indiana Health Coverage Programs (IHCP) has identified an issue in the fee-for-service (FFS) claim-processing system that impacted claims being processed on **June 19, 2024, from midnight through 2:30 p.m.**

Claims may have been denied in error for the following explanations of benefits (EOBs):

- 4107 – Revenue code or type of claim is not appropriate/not covered for the type of service or type of provider.
- 0532 – Billing provider's specialty is not approved to bill this revenue code. Please verify and resubmit.
- 4218 – Service billed is not allowed on this claim type
- 4975 – The service billed is not applicable for the member's benefit plan.
- 9999 – Processed per policy.
- 2033 – Invalid claim type for the program billed

The system has been corrected, and claims will be reprocessed immediately. Adjusted claims will be identified with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims).



QUESTIONS?

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