IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

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FSSA reminds PathWays HCBS providers to register on each managed care entity provider portal

The Indiana Family and Social Services Administration (FSSA) encourages all Indiana PathWays for Aging (PathWays) Home- and Community-Based Services (HCBS) service providers to register for all three managed care

entity (MCE) provider portals to stay informed and ensure smooth transition to the PathWays program.

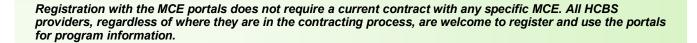
This bulletin provides information on registration for each PathWays MCE provider portal.

Registration for MCE portals

PathWays HCBS service providers are encouraged to register their agency on each MCE provider portal. Registration allows you to:

- Submit and check claims and prior authorization (PA) requests
- Access important program updates and resources
- View and download relevant forms and documents
- Stay informed about upcoming events and training opportunities

Providers should reach out to the MCEs with questions. Contact information is located on the <u>PathWays Health Plan</u> <u>Comparison</u> page at in.gov/pathways.



Registration instructions

Each MCE uses a different portal system:

■ Anthem and Humana:

- Registration is through <u>Availity Essentials</u>.
- Follow the on-screen instructions for creating an account, if you haven't already.
- When registered, select the appropriate MCE within Availity.



UnitedHealthcare:

- Registration occurs through the <u>UnitedHealthcare Provider Portal</u>.
- For instructions on how to register for the portal, visit the <u>UnitedHealthcare Provider Portal resources</u> page at uhcprovider.com.

For more information

To find out more information, use these sources:

- Visit the Indiana PathWays for Aging website at in.gov/pathways.
- Contact information for each MCE can be found on the <u>PathWays Health Plan Comparison</u> page at in.gov/ pathways or through the MCE's individual website:
 - Anthem at providers.anthem.com
 - Humana at humana.com
 - UnitedHealthcare at uhcprovider.com

QUESTIONS?

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