# IHCP bulletin

This bulletin has been updated to include information about the mass adjustments to claims already billed with amounts higher than the new

INDIANA HEALTH COVERAGE PROGRAMS

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**JANUARY 14. 2025** 

## **IHCP announces changes to the PRTF rate review** process and requests claims be resubmitted

Myers and Stauffer recently sent psychiatric residential treatment facilities (PRTFs) rate increase letters. The new rates for the PRTFs are effective retroactively for dates of service (DOS) on or after Jan. 1, 2024.

PRTF providers will need to void/replace claims to reflect the new rate and resubmit the claims. Timely filing is waived for all claims outside the current timely filing period for PRTF claims with DOS on or after Jan. 1, 2024, through Jan. 14, 2025. Any PRTF that needs additional time to complete this task may request a waiver of timely filing from the Indiana Office of Medicaid Policy and Planning (OMPP) through the reimbursement mailbox.



Claims that were billed with amounts higher than the new rates will be mass adjusted. Providers can expect to see adjusted claims on remittance advices (RAs) beginning Feb. 19, 2025, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check related).

Effective immediately, the rate review process will no longer be conducted on an annual basis. To align with the Indiana Family and Social Services Administration (FSSA) OMPP rate matrix schedule, rate reviews will be done every four years. The next rate review will be scheduled for the calendar year 2027. As part of the updated process, all new rate letters will be sent to providers in the last quarter of the year prior to the year the rates are effective. This will allow PRTFs to update their rates to be prepared for claim submission for the new rate year.

All questions can be directed to the reimbursement mailbox: FSSA.IHCPReimbursement@fssa.in.gov.

### **QUESTIONS?**

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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