Consumer News... For You! July 2022

State of Indiana sent this bulletin at 07/06/2022 04:30 PM EDT



Share Bulletin



Indiana Office of Utility Consumer Counselor Consumer News... For You!

July is Smart Irrigation Month, a nationwide effort to remind consumers about <u>using water efficiently</u>, especially on the lawn. Most lawns only need between 1 & 1 ½ inches of water each week. Businesses & homeowners can follow a number of simple steps to conserve water. In addition, "smart controllers" & other types of technology can help prevent overwatering & shut systems down when they don't need to run.

2022

July is Smart Irrigation Month

Arrearage & Disconnection Data Investigation The OUCC is <u>requesting an IURC investigation</u> to evaluate jurisdictional utilities' reporting requirements for customer disconnections and arrearages. In its June 23, 2022 <u>petition</u>, the OUCC asked the IURC to require all jurisdictional utilities to provide monthly data about payment arrangements, delinquent bills, and disconnections through the end of 2024. The request is <u>pending</u> before the Commission.

An IURC public field hearing on NIPSCO's Michigan City <u>coal ash</u> <u>compliance proposal</u> is scheduled for Monday, Aug. 1, 2022. The hearing will start at 6:00 p.m., local time, in the City Council Chambers at 100 E. Michigan Blvd. In addition, the OUCC is inviting written consumer comments through Aug. 10, 2022. NIPSCO's \$40 million proposal includes the removal of coal ash from 5 ponds at the Michigan City generating station, along with rate recovery of project costs.



ADDITIONAL CASE UPDATES

Electric/Natural Gas

- Duke Energy has received approval for its quarterly Fuel Cost Adjustment. AES Indiana's quarterly request is pending with OUCC testimony due on July 22, 2022.
- CenterPoint Energy's request to build & operate a new power plant in Posey County has received <u>Commission approval</u>.
- The IURC has <u>ordered</u> Northern Indiana Public Service Co. (NIPSCO) to refund nearly \$8
 million to its electric customers. The refund stems from events surrounding a 2020 fire at the
 Schahfer Generating Station.
- A settlement hearing in the Community Natural Gas rate case is scheduled for July 21, 2022.

Water/Wastewater

- The evidentiary hearing on <u>Community Utilities of Indiana's (CUII's)</u> rate request has concluded. The OUCC's closing argument is due on Aug. 18, 2022.
- The IURC evidentiary hearing in the <u>American Suburban Utilities</u> rate case is scheduled for July 28, 2022.

- Written consumer comments are invited for the <u>Brown County Water Utility</u> rate case. Comments can be submitted by mail or email & will be included with OUCC testimony as long as they are received by July 28, 2022.
- The OUCC is inviting consumer comments on the South Bend Municipal Water rate case. They are due by Aug. 5, 2022.
- The settlement agreement in the Sanitary District of East Chicago rate case has received Commission approval.

NASUCA Comes to Indy

In June, Indianapolis hosted the mid-year meeting of the National Association of State Utility Consumer Advocates (NASUCA). Staff from state consumer advocate agencies & organizations throughout the United States gathered for informational sessions & to share ideas.



Indiana Utility Consumer Counselor Bill Fine (pictured on the right) is NASUCA's Vice President. He also serves on the organization's Executive Committee.



During the meeting, NASUCA President Chris Ayers of North Carolina presented the OUCC's Margaret Stull with the organization's Service Award

Ms. Stull, Chief Technical Analyst for the OUCC's Water/Wastewater Division, led the efforts to reorganize & restart NASUCA's Accounting & Tax Committee after several years of dormancy. She then chaired the committee from 2016 through 2021.

NASUCA was founded in 1979 & includes 55 member organizations throughout the United States & Caribbean.



Join our team! Apply online at www.IN.gov/OUCC.

"As a utility analyst with the OUCC, I have been able to use my background as an electrical engineer to advocate for Indiana ratepayers. The issues I engage with daily are highly technical and ensure that I am constantly challenged to learn new things. The mission of advocating for Indiana ratepayers using my expertise and skills is very fulfilling." -Anthony A.

Interested in joining the OUCC team? We have openings for an attorney, an economist, accountants, & engineers.

OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

Follow us on Facebook, Twitter, Instagram, LinkedIn, or YouTube.

Having trouble viewing this email? View it as a Web page.

🖸 SHARE

SUBSCRIBER SERVICES

Manage Preferences | Delete Profile | Help Powered by

