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Important information about your Medicaid

You are eligible for the Indiana PathWays for Aging Medicaid program. Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. Your Medicaid health coverage in Indiana PathWays for Aging is effective as of 7/1/2024. This program includes Medicaid health coverage and you may be eligible for additional services and supports. The Medicaid health plans for Indiana PathWays for Aging are Anthem, Humana, and UnitedHealthcare (UHC).

Your current Indiana PathWays for Aging health plan is ANTHEM.

What you need to do now

If you are happy with your Indiana PathWays for Aging health plan you do not need to do anything. If you would like to change your plan, call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294). The Medicaid health plans for Indiana PathWays for Aging are Anthem, Humana, and UnitedHealthcare (UHC). You may change your Medicaid health plan at any time up to 90 days after you start the program. Your health plan will send you information about your health coverage and member card in the mail.

What is Indiana PathWays for Aging?

Indiana PathWays for Aging is an Indiana health coverage program for Hoosiers aged 60 and older who are eligible for Medicaid. Research shows that most older adults - 75% or more - want to age at home and in their communities. Indiana PathWays for Aging makes it possible for Hoosiers to age their way. A nursing home might be the right choice for some individuals. PathWays offers more choices that allow individuals to get nursing facility level of care at home or in a community setting, while living independently. More information about Indiana PathWays for Aging is available at in.gov/pathways or by calling 87-PATHWAY-4 (877-284-9294).

What is a health plan?

Three health plans serve Indiana PathWays for Aging members. They are Anthem, Humana and UnitedHealthcare (UHC). A health plan works with you and your doctor to understand your health care needs. Health plans make sure that you get the most appropriate care based on your individualized



needs and help you navigate health care. Each different health plan gives you the same Medicaid health coverage. However, they might work with different doctors, hospitals, or home and community-based providers. Health plans may also offer you different special benefits.

When can you change your health plan?

You can change your Indiana PathWays for Aging health plan for the following reasons by calling 87-PATHWAY-4 (877-284-9294):

- Anytime during your first 90 days in PathWays
- Anytime your Medicare and Medicaid health plans are not the same
- Annually during the PathWays health plan selection period (mid-October-mid December)
- Once per calendar year for any reason
- Using the just cause process

Need more information?

Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) or visit in.gov/pathways for more information. If you have any questions about your Medicare coverage you can contact State Health Insurance Assistance Program (SHIP) at 800-452-4800.

Do you need help understanding this information? We provide our materials in other languages and formats at no cost to you. Call us at 87-PATHWAY-4 (877-284-9294).