

Indiana's Crisis Response System

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Three Pillar Crisis System

Pillar 1: Someone to Contact



A collaborative network of 988 centers respond to every call, chat, and text in a standardized and informed manner to resolve crises



Pillar 2: Someone to Respond



Mobile Crisis Teams (MCTs) are stationed across Indiana, ready to be dispatched by 988 centers for individuals who need in-person support



Pillar 3: Somewhere to Go



Crisis Stabilization Units (CSUs) across the State are open to receive individuals whose crises cannot be resolved over the phone or by an MCT

The Crisis Response Pillars, an **integral part of the future state of CCBHC**, are the most costly and underdeveloped portion of CCBHC. They are in need of the most direct to provider funding support during the transition to CCBHC.



What is 988?

- Free and anonymous
- Easy-to-remember three-digit calling code
- Direct connection to compassionate, accessible care and support
- For thoughts of suicide, mental health or substance use crisis or any other kind of emotional distress.



988: Success in Numbers

July 2022

- Offered: 3,719
- Answered 2,773
- Answer Rate: 77%

July 2023

- Offered: 3,814
- Answered: 3,469
- Answer Rate: 91%

June 2024

- Offered: 6,782
- Answered: 6,308
- Answer Rate: 93%

What's Next

Interoperability



911 + First
Responders



Inter-pillar
collaboration



State
Infrastructure



Community
Engagement

988 Indiana Awareness



988Indiana.org

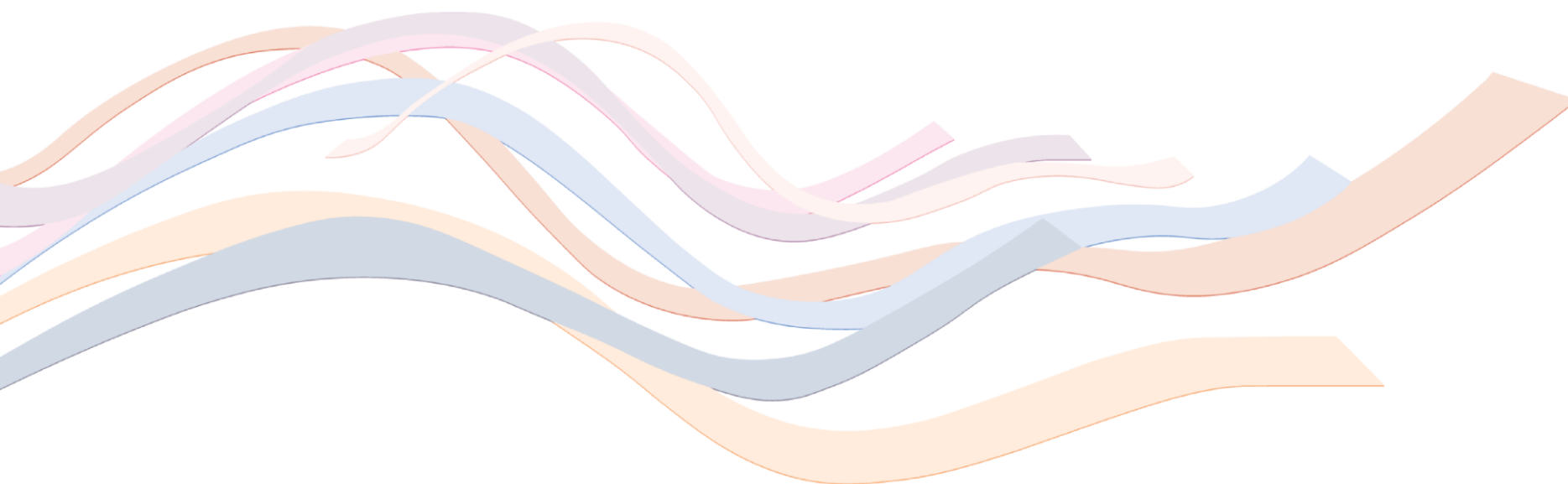


Thank you!

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