

# Mobile Crisis Response

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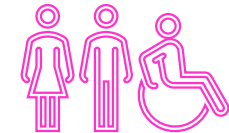
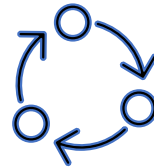
*Oaklawn Psychiatric*

Date



# Oaklawn Psychiatric

*“With uncommon expertise in mental health and addiction, services, Oaklawn joins with individuals, families and our community on the journey toward health and wholeness.”*

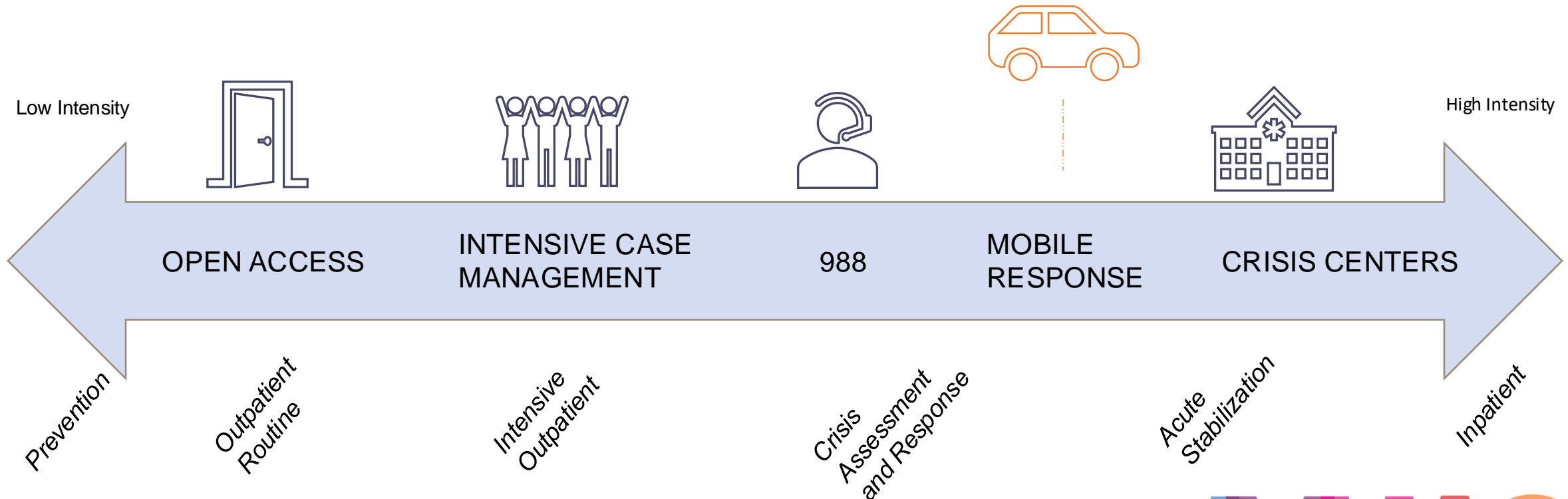


## **Comprehensive service delivery**

- Crisis Services
- Adult Inpatient
- Youth Residential
- Child, Adolescent, and Adult Outpatient
- Psychiatry Services
- Case Management and skills training

**17,036 clients served**  
in 2023

# High Quality Care *WHEN* and *WHERE* the need is



# Mobile Response Overview

15 Minutes

Average response mobile time

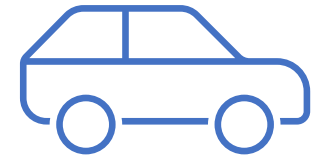
79 %

Resolved

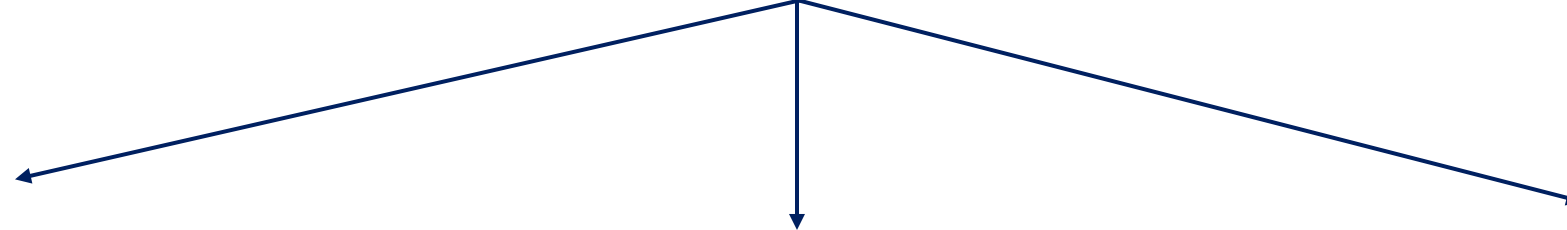
2,297

Encounters in 2023

- Dispatch, de-escalation, assessment, safety planning, discharge planning
- **Specialized Response:** Opioid, Youth, Adult
- Respond **with** or **without** first responders
- **Connections to 911 and 988**
- **Multi-Disciplinary Team:** Case Manager, Master's Level Clinician, Peer Support Professional



# Specialized Response and Follow Up



## Mobile Opioid Team

- Benefits and Resources
- Inpatient Planning
- Same day access to Medication Assisted Treatment
- PSP: In recovery from Opiate Use Disorder

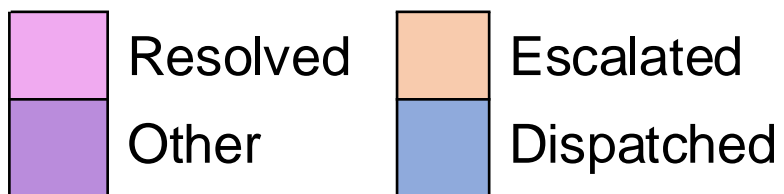
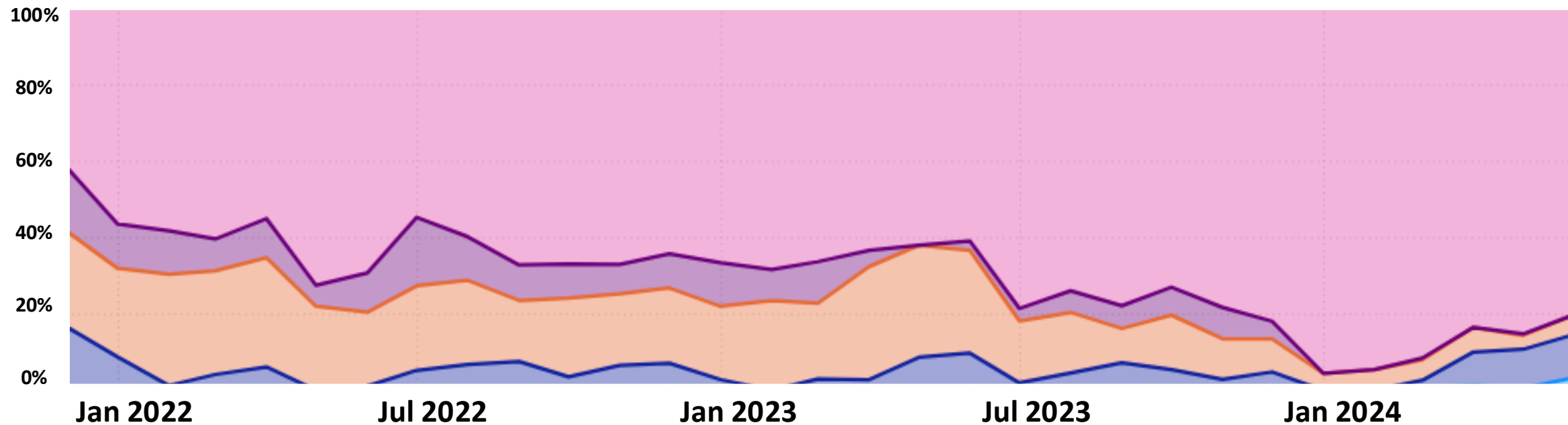
## Youth Mobile Response

- Extensive in-home support and follow up
- Community staffing meetings
- Connections with juvenile justice partners
- PSP: Family Peer Support

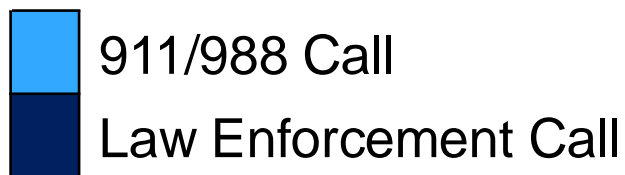
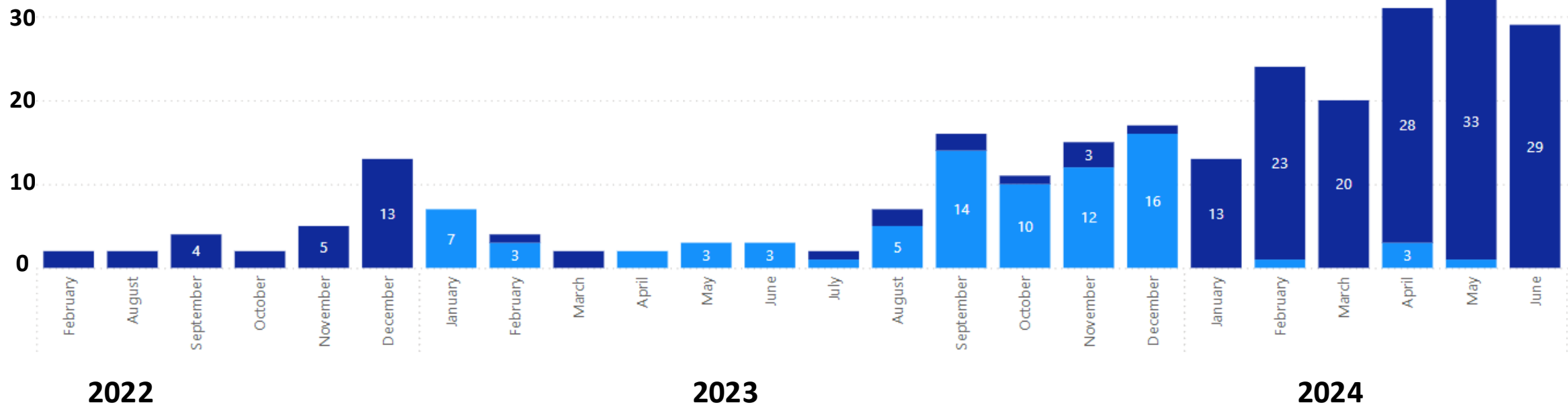
## Mobile Crisis Team

- Generalized response
- Extensive community partnerships
- Linkages to resources
- Follow Up
- Multi-Disciplinary Team

# Learnings Over Time



# Partnerships with Law Enforcement



# Case Study Mobile Crisis



- 25 year old M
- Job stress, baby
- Unable to leave bed, weight loss, panic attacks
- Worsening symptoms

- Utilizing resources
- Attending therapy
- Job interview
- Improvements in symptoms and functioning



- Wife increasingly concerned about safety
- Called police
- Police called Mobile Team

- Significant trauma history, anxiety and depression
- Extensive safety planning, including firearm to police
- Pulled together supports, resources



Assessment and Intervention



# Case Study Youth Mobile Response

- Follow up and discharge planning
- Continued in home work with family



- Engaged with him and listened
- Upon assessment determined he was not safe
- He agreed to go with team for an inpatient hospitalization



- 9 yo boy in foster care
- Arrived to a new foster home
- Upon arrival, rain away from home



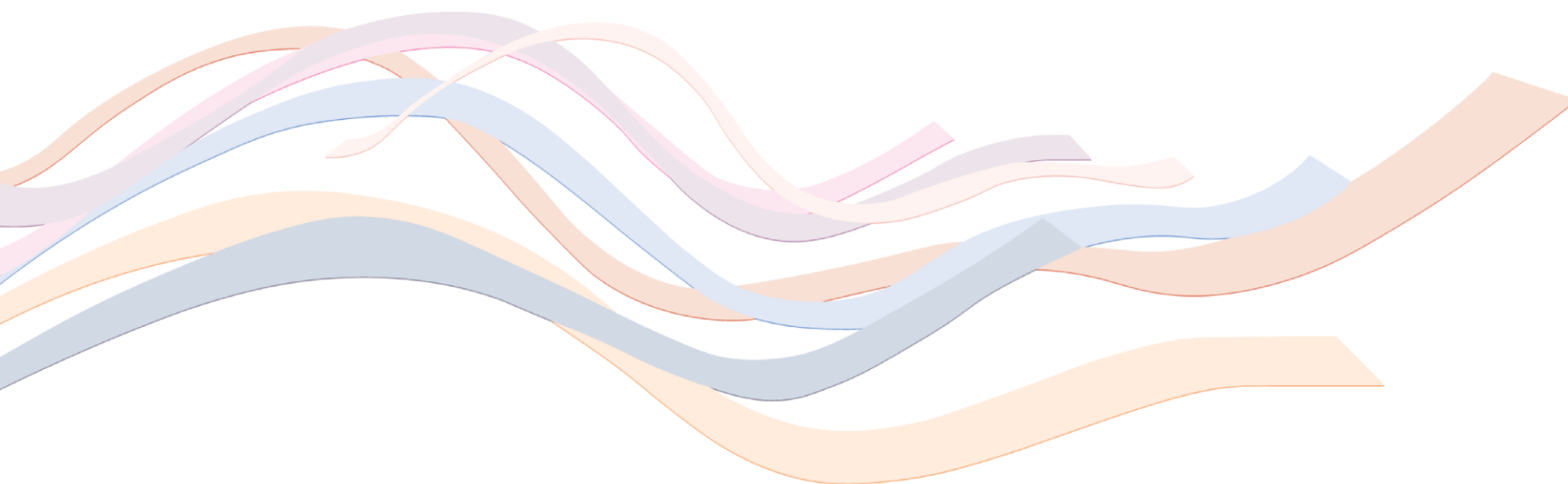
- Foster family called police
- Police called team
- He was found walking around a cemetery



**Assessment and Intervention**

# The Essentials

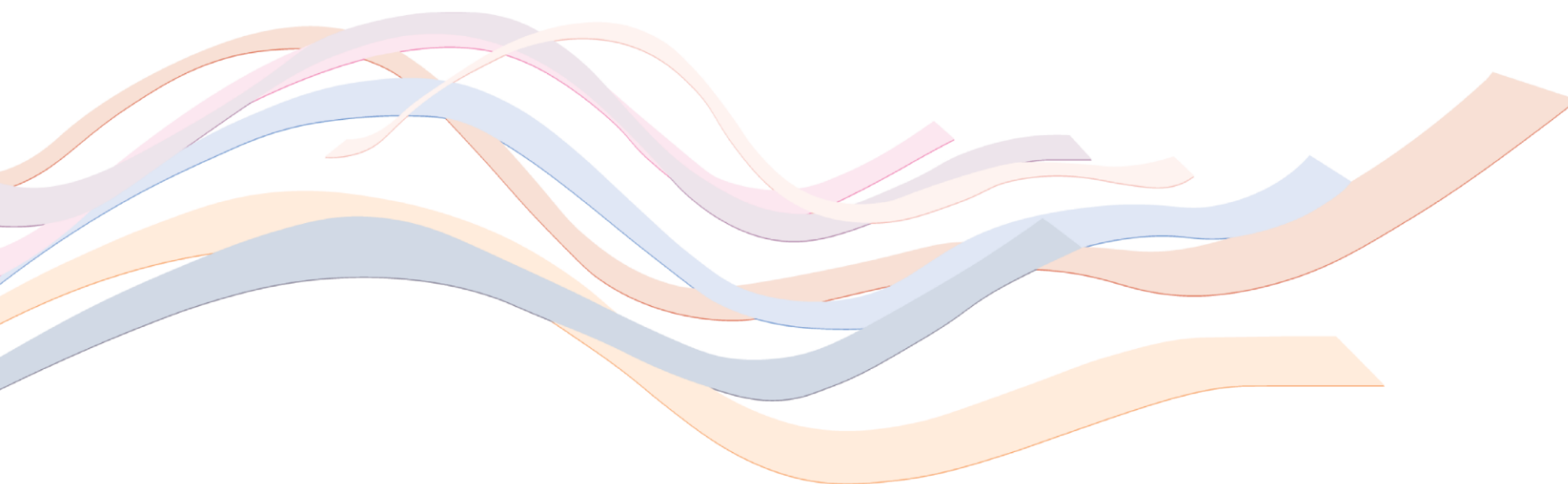
- Partnerships
- Community Staffings
- Clarifying expectations and defining together what success looks like
- Learning from one another
- Communication
- Data



# Thank you!

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