

# Transforming the Crisis Care Continuum

Kara Biro

*Indiana Family and Social Services Administration's  
Division of Mental Health and Addiction*

June 28, 2023



# Learning Objectives

1. Attendees will be able to identify the key components of the crisis continuum, including someone to call, someone to respond, and a safe place to go for help.
2. Attendees will learn how crisis services can positively impact society.
3. Attendees will learn about the status of implementation of 988.

# Someone to Call

- Centralized Telephony Platform
- 4 Call Centers
  - A Better Way Services
  - Crisis Center
  - Mental Health America Indiana
  - Mental Health America Wabash Valley Region
- Chat and Text

# Someone to Respond

- 4 Pilot Mobile Crisis Teams – 16 counties
  - 4C Health
  - Benchmark
  - Choices
  - Porter-Starke
- Mobile Crisis Designation

# Safe Place for Help

- 15 CRSS Awards

- Aspire Indiana
- Centerstone of Indiana
- Community Mental Health Center
- Edgewater Health
- Grant Blackford Mental Health
- Hamilton Center
- Northeastern Center
- Oaklawn Psychiatric Center

- Bowen Center
- Park Center
- Porter-Starke Services
- Samaritan Center/Good Samaritan Hospital
- Southlake CMHC
- Southwestern Behavioral Healthcare
- Valley Oaks Health



# Thank you!

Kara Biro

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# Police Social Work as Diversion and Intervention

Sam Burgett

*Porter County Sheriff's Office*

June 28, 2023



INDIANA MENTAL HEALTH AND ADDICTION CONFERENCE

# Pre-Arrest Diversion

- 67-80% of police calls have been shown to be related to social problems, such as substance use, mental illness, homelessness and housing instability (*Patterson, 2013; Ward, 2019*)
- Aim to divert from justice system and decrease engagement with law enforcement
  - Types, methods, and frequency of referrals
- Diversion can be the result of on-scene de-escalation or resource provision



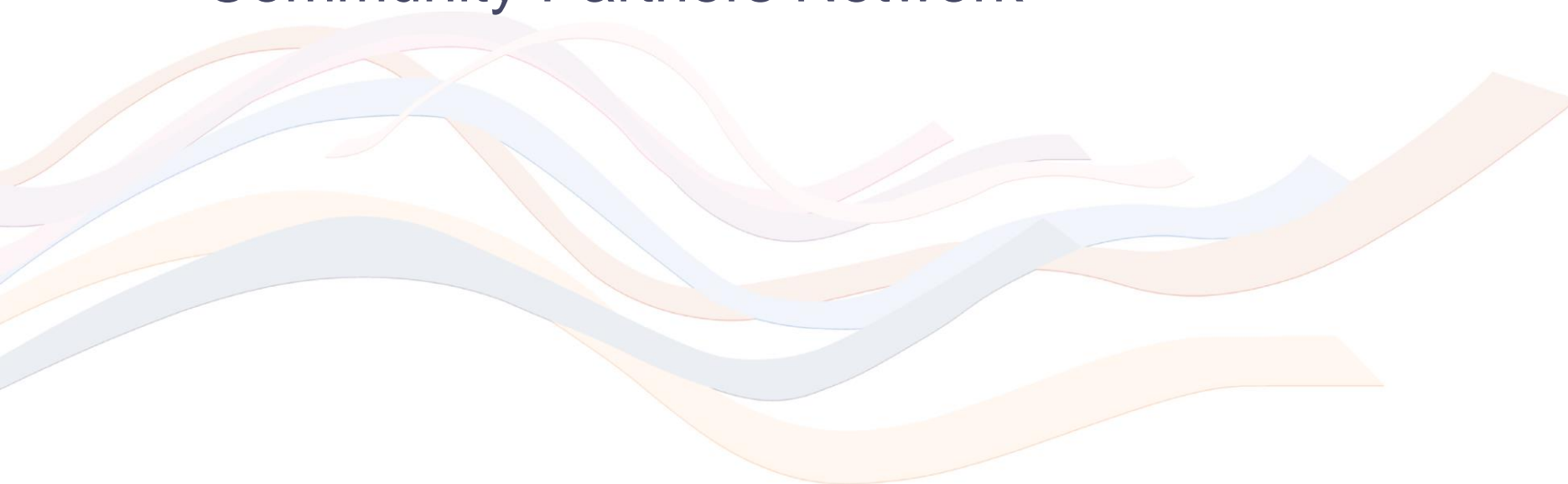
# Pre-Arrest Intervention

- Some clients are successfully diverted from the justice system
- Some individuals become clients during or after incarceration
- Work with some clients as they become incarcerated, return to the community, and recidivate



# Mezzo & Macro Police Social Work

- Department trainings for officers
- Police-Assisted Recovery Initiative
- Recovery Art Series
- Community Partners Network



# HART (Hope and Recovery Team)

Detective Jeremy Ormiston

*Fort Wayne Police Department Hope and Recovery Team*

June 28, 2023



# Learning Objectives

1. What is HART?
2. What do we offer?
3. In Action



# What is HART?

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The HART program is a peer support team made up of members of the greater Fort Wayne area community. The team is a mobile response team that seeks out and actively engages residents of Allen County to support them on their road to recovery with addiction from opioids and stimulants.

# What do we offer?

HART offers information and guidance for those in need. This can include recovery wellness plans, outpatient programs, inpatient programs, medication assisted treatment (MAT), the syringe services program (SSP), counseling programs, peer led support groups (NA, AA, family), and many other programs.



Hope and Recovery Team

# Who are we?

## Hope and Recovery Team consists of:

- Police Officers:
  - Captain Kevin Hunter
  - Jeff Ripley
  - Jeremy Ormiston
- Parkview Peer Recovery Coach
- Social Workers:
  - Darcy Robins, MSW, LSW
    - Lead Social Worker
  - Sam Taylor, MSW, LSW



# In Action





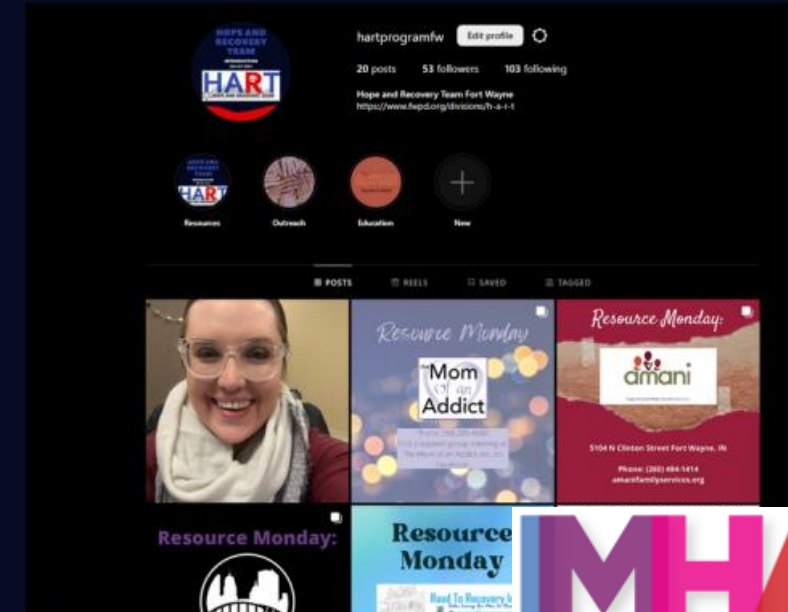
# What does the **HART** program do to help?

- *Provide support within 24-72 hours of an overdose*
- *Provide Narcan*
- *Provide resources in the community*
- *Provide connection to resources and one-on-one support*

# Social Media

Facebook: FW HART Program  
<https://www.facebook.com/FWHARTProgram>

Instagram: @hartprogramfw  
<https://www.instagram.com/hartprogramfw/>



# Contact Info



*If you or someone you know is looking for support in an opioid and stimulant related situation please call The **HART** Line at **260-427-5801**.*

*<http://www.fwpd.org/divisions/h-a-r-t>*

*Darcy Robins:*

*260-278-0435*

*[Darcy.Robins@cityoffortwayne.org](mailto:Darcy.Robins@cityoffortwayne.org)*

*Samantha Taylor:*

*260-278-0434*

*[Samantha.Taylor@cityoffortwayne.org](mailto:Samantha.Taylor@cityoffortwayne.org)*

# Thank you!

Detective Jeremy Ormiston

260-427-5801



# Inside the Stride Center

Linda Grove-Paul, VP  
*Centerstone*

June 28, 2023





# Monroe County Crisis Diversion Center

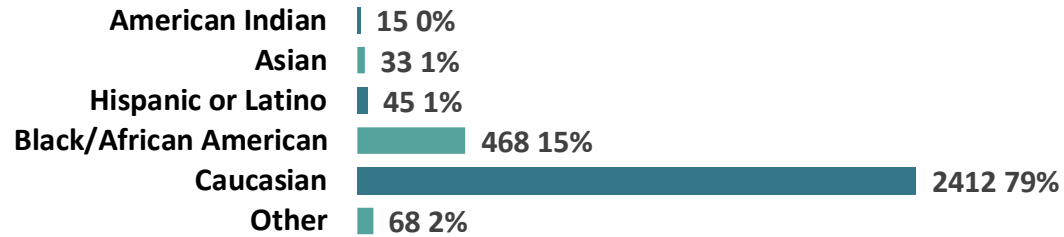


# Crisis Stabilization Programs

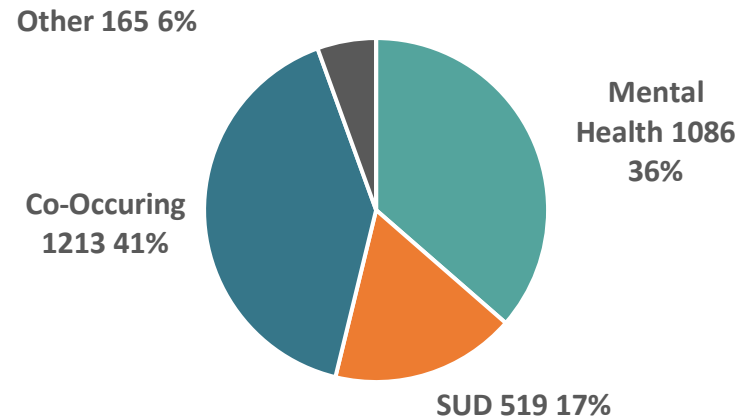
- Short-term “sub acute” care for individual who need support and observation but not an emergency room.
- Operate 24/7
- Law enforcement drop off time is no more than 5-7 minutes.
- Living room model to be more warm and welcoming.

# Stride Bloomington Demographics

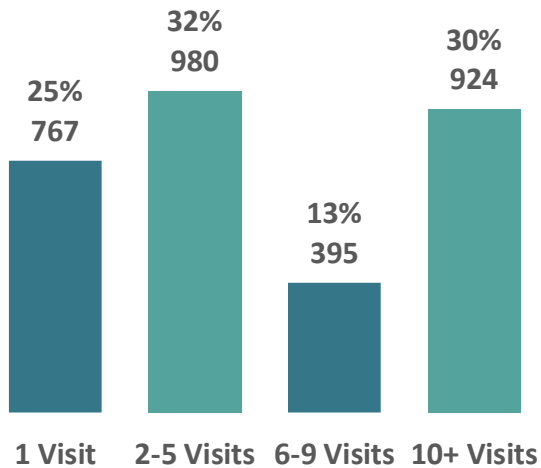
## Ethnicity



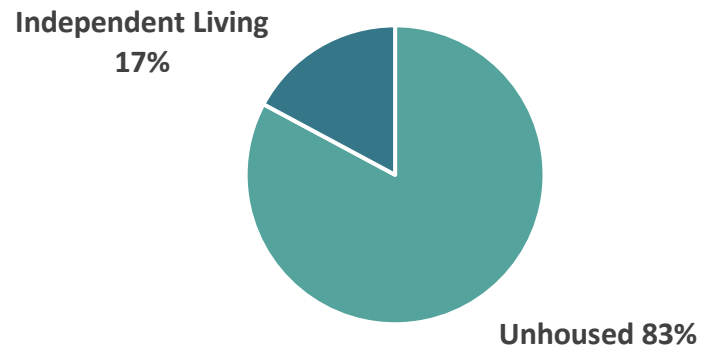
## Diversion Type



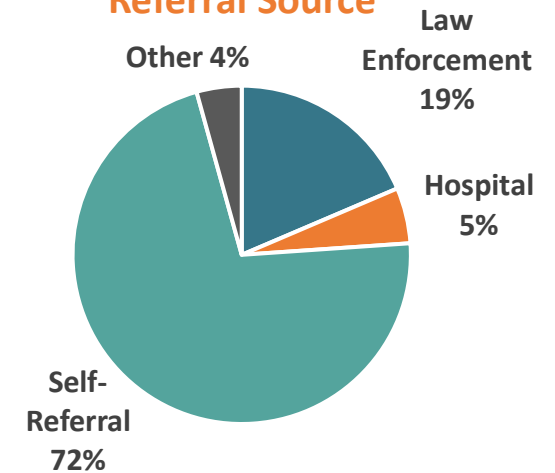
## Visits to Stride



## Housing Status



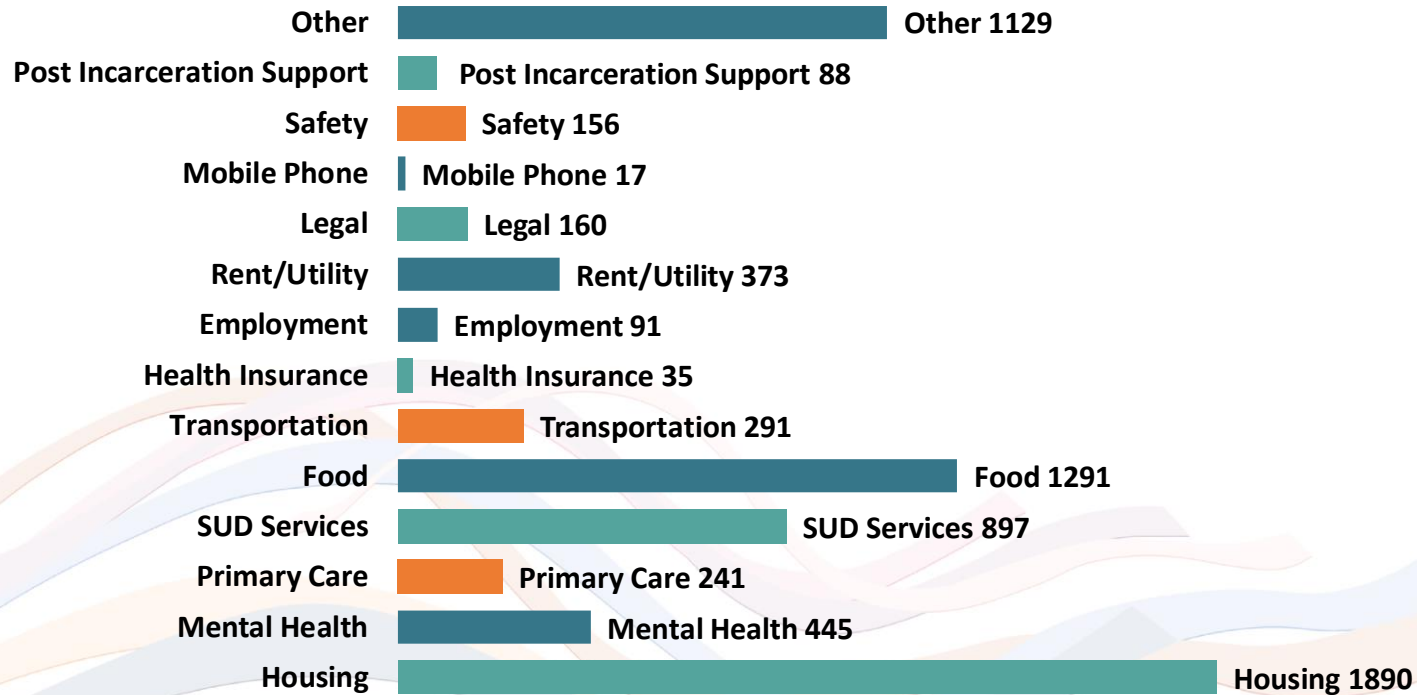
## Referral Source



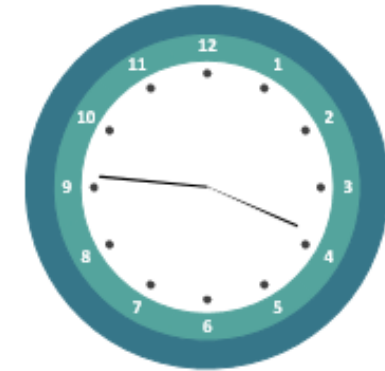


# Stride Bloomington Outcomes

## Referral Type



Average Time Spent at Stride: 3 Hours and 46 Minutes



Law Enforcement Drop-off: < 5 minutes

Satisfaction with Stride: 9.35

Confidence Basic Needs Met: 7.60

Mood Before Visit: 5.50

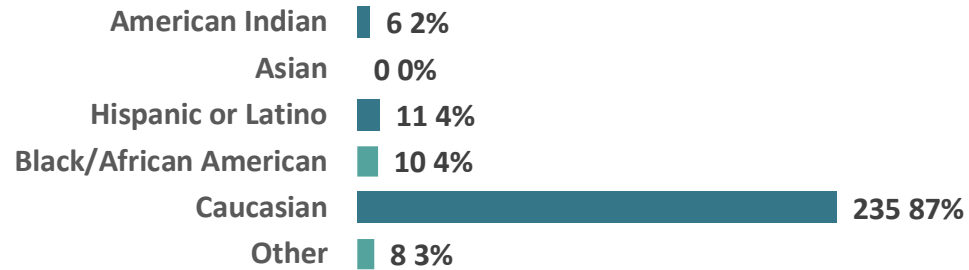
Mood After Visit: 7.38



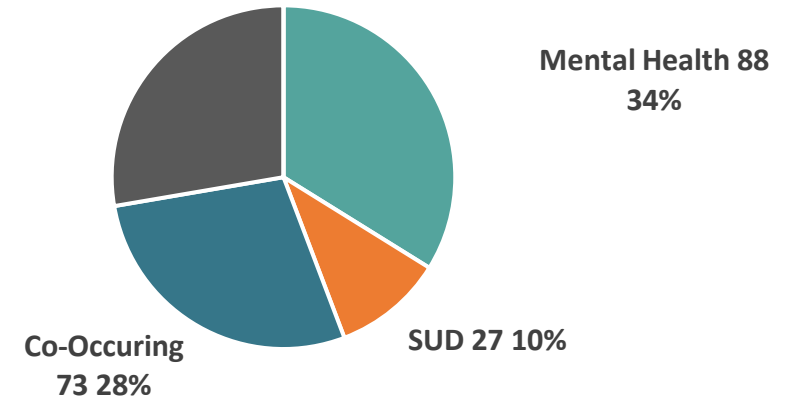
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# Stride Columbus Demographics

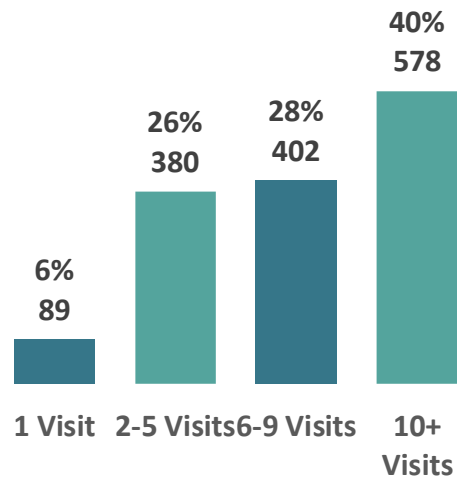
## Ethnicity



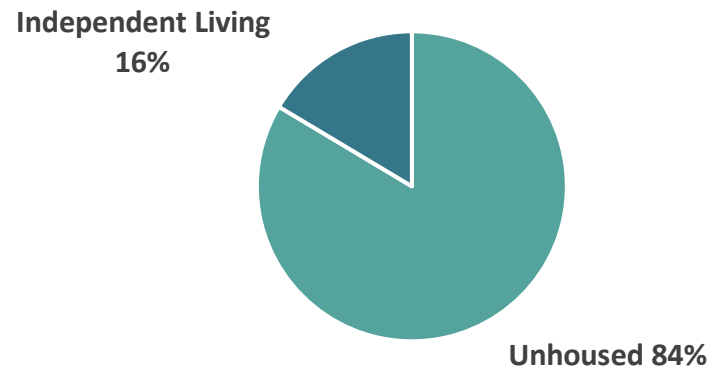
## Diversion Type



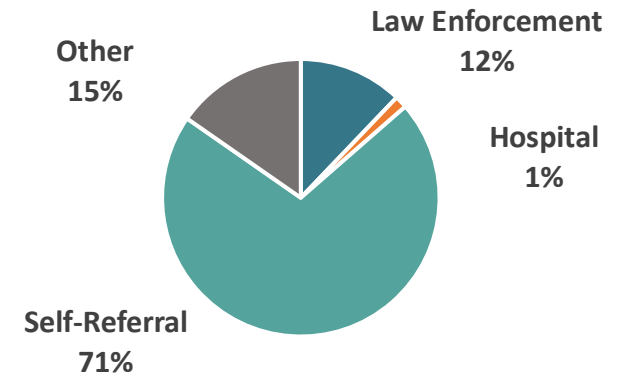
## Visits to Stride



## Housing Status

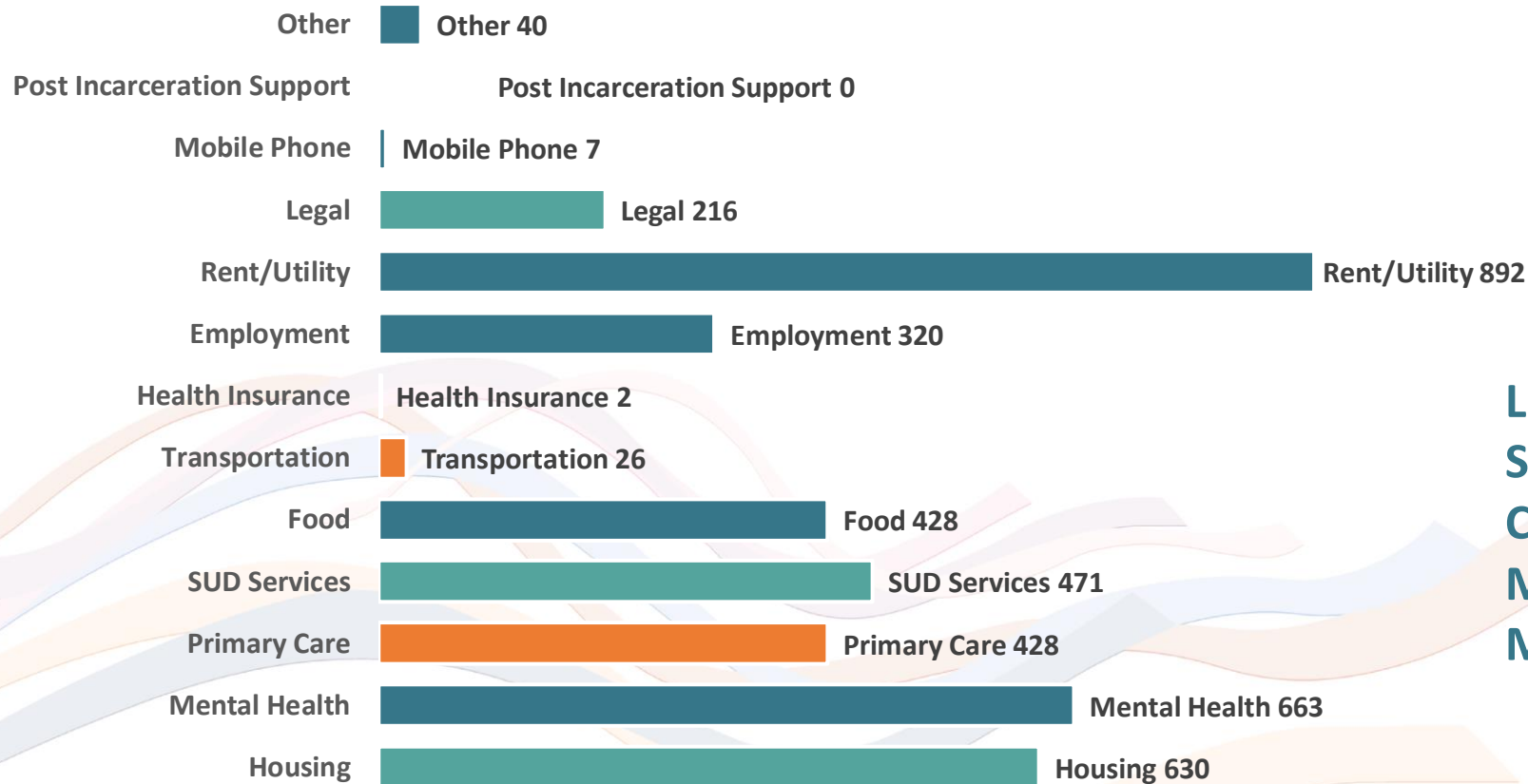


## Referral Source

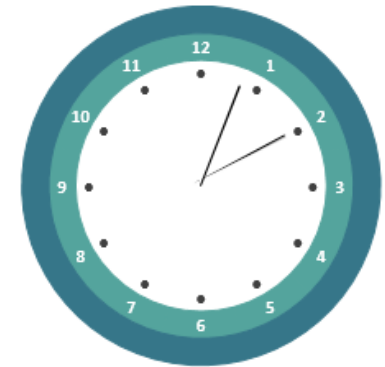


# Stride Columbus Outcomes

## Referral Type

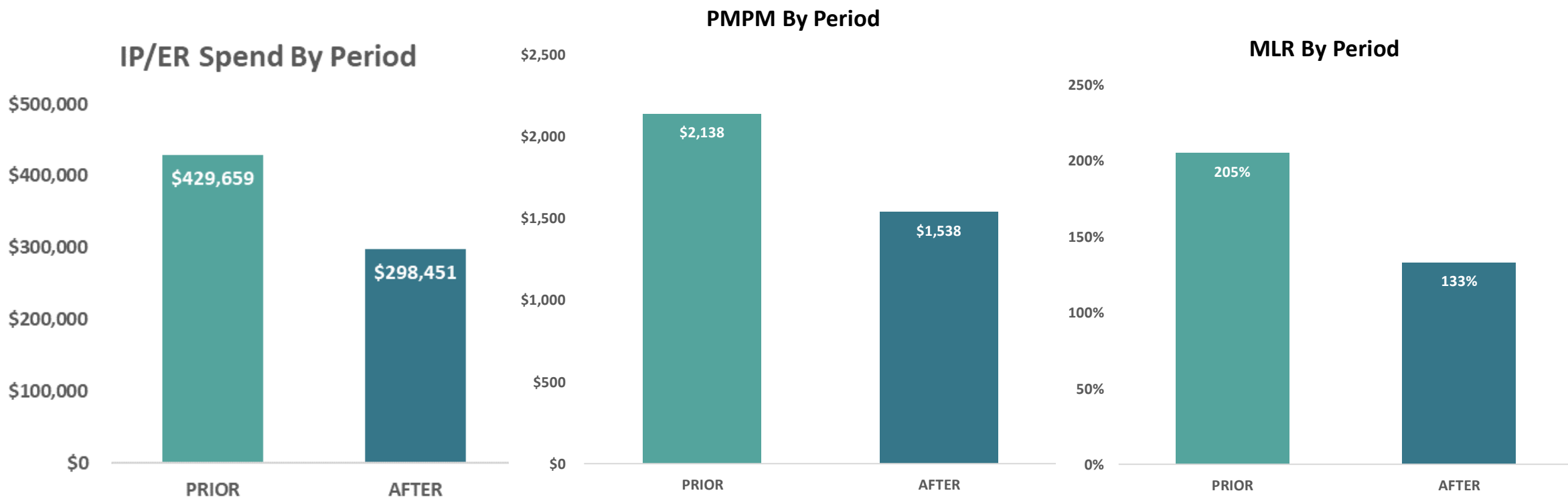


Average Time Spent at Stride: 2 Hours and 4 Minutes



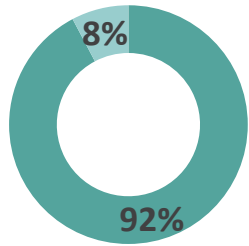
Law Enforcement Drop-off: < 5 minutes  
Satisfaction with Stride: 9.15  
Confidence Basic Needs Met: 7.39  
Mood Before Visit: 5.38  
Mood After Visit: 7.21

# Anthem Members Utilizing Stride

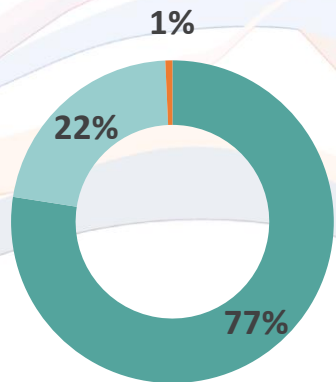


# Mobile Crisis Demographics and Outcomes

Age

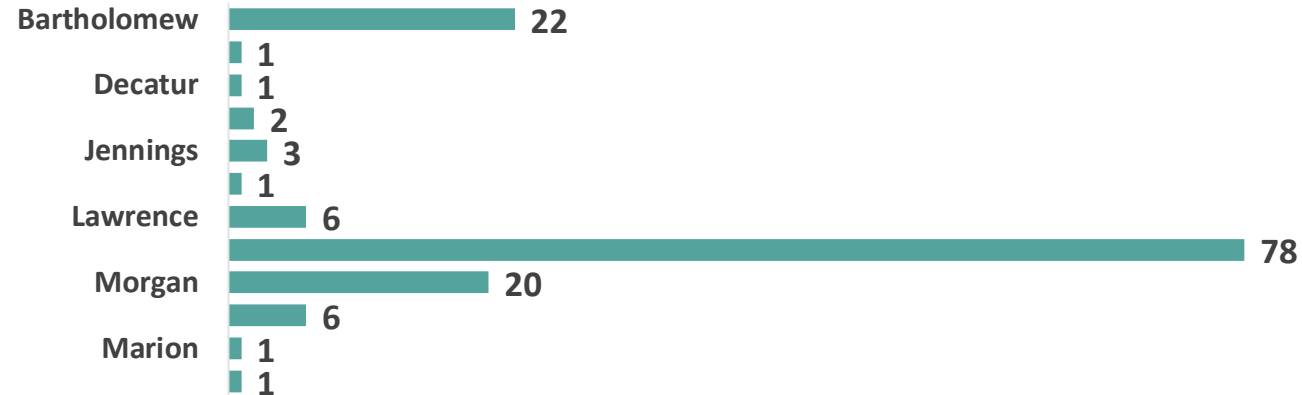


Shift

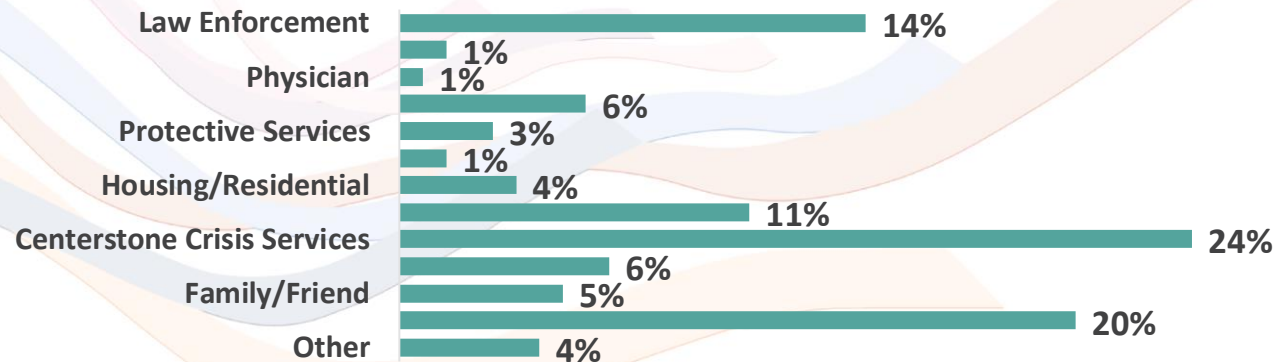


1st Shift 2nd Shift 3rd Shift

Counties Served



Referrals



# Thank you!

Linda Grove-Paul

[Linda.Grove-Paul@centerstone.org](mailto:Linda.Grove-Paul@centerstone.org)

