




2024 Indiana
Auditor's
Spring Conference
May 22, 2024

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Who Is IN911

Jeff Schemmer - Executive Director
Laurel Simmermeyer - Deputy Director
Teresa Russell – Program Manager/Executive Assistant



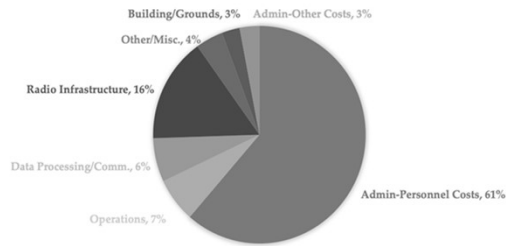
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2023 Funding and Expenditures

The Funding and Expenditure Report is a detailed document completed by the Auditor and/or the PSAP Director detailing the PSAP's annual expenses and funding sources for the year

PSAPs reported a total of \$268,194,475.23 in expenditures for 2023

- \$164,575,071.99- Admin-Personnel Costs
- \$8,039,547.84- Admin-Other Costs
- \$7,316,830.68- Building and Grounds
- \$17,437,310.46- Data Processing/Comm.
- \$17,762,682.52- Operations
- \$41,830,909.01- Radio Infrastructure
- \$11,232,122.73- Other/Misc.

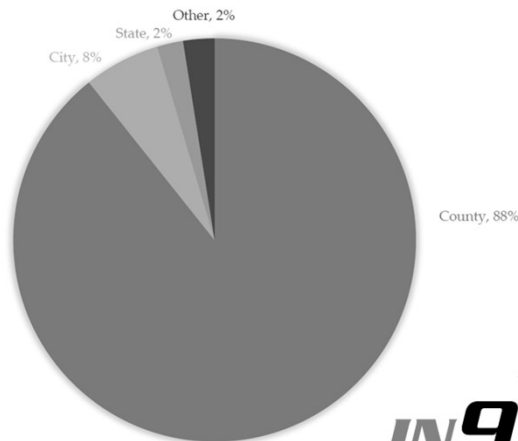


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2023 Funding and Expenditures

PSAP REPORTED EXPENDITURES BY AGENCY TYPE

- \$209,735,314.69- County
- \$31,642,902.45- State
- \$17,846,237.14- City
- \$8,970,020.95- Other



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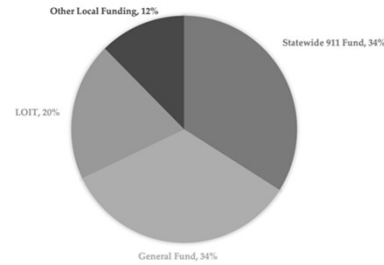
2023 Funding and Expenditures

In 2023, the total cost for 911 in Indiana was **\$286,719,714.24**

This total includes 1222 funds spent as reported by the 115 PSAPs that filed a report along with the network operating expenses and training program funds provided by the Board. The network operating expenses include the wireless network, MEVO, Text for 911 services, and Language Line. An increase from \$230,675,001.37 in 2022

Total 911 Cost for Indiana

- \$97,430,598.96- Statewide 911 Fund
- \$97,268,098.04- General Fund
- \$56,452,491.14- LOIT
- \$35,568,526.10- Other Local Funding



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Training Program

In December 2017, the Statewide 911 Board approved the recommended minimum training guidelines for telecommunicators.

Beginning in January 2018, funds were then earmarked to provide certified basic training and recertifications for Indiana telecommunicators.

As a result of the State passing minimum training requirements in 2022, we increased our training budget for 2022-2023 from \$750,000 to \$1,000,000. We will maintain that for our 2023-2024 budget as well.

Indiana PSAPs saved more than **\$646,963** in training costs in 2023 through the Board's funding.



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SB 158 Minimum Training Standards

1. Signed into law March 2022, requires 911 centers to establish a basic training program by the end of 2023.
2. Keeps HOME RULE in place.
3. Use these courses to build a training program that works for your PSAP.
4. No two PSAP training programs will look the same.
5. The Board has invested in technology- funds are also used as an extension of the network to invest in the people who operate the technology.



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Training Program

1. 40-hour Basic Telecommunicator Course
2. NIMS- IS-100, IS-200 & IS-700
3. IDACS & NCIC Course
4. Telephone CPR (T-CPR) if not EMD certified
5. EMD, Law & Fire Protocols- telecommunicators who use and perform those functions

*Required for both full and part-time telecommunicators



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Indiana Statewide 911 Board Pays for:

1. IN911 ESinet Network- INdigital
 - Text to and From 911
 - Include translation
 - Language Line-Translation Services
 - MEVO – IP backup system
2. AT&T ESinet Network
 - Legacy charges
3. ECaTS- Data Analytics
4. Training (approx. \$650 thousand)

\$16.7 million, annually



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Eligible Expenses

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Eligible Expenses

1. The lease, purchase, or maintenance of communications service equipment.

Communications service equipment is the equipment required to allow a PSAP to receive 9-1-1 calls from any technology.

Examples of **Eligible** Communications Service Equipment Expenses:

1. Customer Premise Equipment (CPE) – either on-site or a hosted solution.
2. Transmission medium (Fiber, T1, broadband, cable modem, wireless, etc.) initial purchase or reoccurring costs only for devices that are directly connected to the 9-1-1 network.



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Eligible Expenses

2. Necessary system hardware and software and data base equipment.

Necessary is defined as *essential*, meaning hardware, software and database equipment that is directly connected to the 9-1-1 network and used by a PSAP to receive and process a 9-1-1 call.

Examples of **Eligible** Hardware and Software Expenses:

1. GIS Mapping
2. Computer Aided Dispatch hardware and software.
3. Radio Equipment Remote radio transmission hardware/software, antennas; items used to provide dispatch radio communication beyond the range of radio equipment located at the PSAP itself.
4. Technology used to connect the PSAP radio to the remote transmitter Emergency Medical Dispatch (EMD) software.
5. Addressing directly to support the function of 9-1-1.
6. Database management.
7. Internet connectivity.
8. Computers, servers, switches, cabling used in the PSAP.
9. Maintenance contracts on hardware and software.



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Eligible Expenses

3. Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of the statewide 911 system.

Examples of **Eligible** Personnel Expenses:

1. Personnel expenses for employees whose primary job responsibilities are receiving, processing and dispatching 9-1-1 calls and the management or coordination of those services.
2. Training and continuing education courses that directly relate to 9-1-1 services and are offered as professional development.
3. Travel, lodging, meals for training courses.



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Eligible Expenses

4. Operational costs, including costs associated with:

- a. Utilities
- b. Maintenance
- c. Equipment designed to provide backup power or system redundancy, including generators.
- d. Call logging equipment
- e. Office supplies
- f. An emergency notification system that is approved by the board.
- g. Connectivity to the Indiana data and communications system (IDACS).
- h. Rates associated with communications service providers' enhanced emergency communications system network services.
- i. Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission.
- j. Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.



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Ineligible Expenses

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Ineligible Expenses

Examples of **Ineligible Hardware and Software** Expenses:

1. Computer Aided Dispatch hardware and software for:
 - a. Records Management (RMS) software.
 - b. Mobile Client software.
 - c. Jail software.
 - d. Any other software beyond that required to provide the function of dispatch and call history within the PSAP itself.



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Ineligible Expenses

Examples of **Ineligible** Personnel Expenses:

1. Clothing and uniforms
2. Cell phones
3. Mileage incurred for other meetings that are not for training or continuing education.
4. Other expenses incurred while traveling to the training programs such as car repairs or other non-essential expenses that are not directly related to the training or continuing education.



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Ineligible Expenses

Examples of **Ineligible** Maintenance Expenses:

1. adding an addition or remodeling an existing facility
2. adding central air conditioning
3. installing a security system
4. installing brand new carpet
5. replacing an entire roof
6. replacing all existing plumbing
7. replacing all existing electric
8. replacing all windows



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Ineligible Expenses

Examples of **Ineligible** Office Supplies Expenses:

1. Office chairs
2. Office equipment (chairs, furniture, consoles, copier, facsimile, filing cabinets)
3. Postage



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Ineligible Expenses

Examples of **Other Ineligible** Expenses:

1. Kitchen appliances, televisions, and break room equipment
2. Automatic Vehicle Locator (AVL) software and operational expense for first responders
3. Air cards for first responders
4. Laptops in first responder vehicles
5. Public Education
6. Legal advertisements, sponsorships
7. The construction, purchase, renovation, or furnishing of PSAP buildings
8. Vehicles



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Scan QR Code to
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Ineligible Expense Guide



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Questions?



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Thank you!!

