

Motor Vehicle Advisory Board

November 1, 2023

Meeting Minutes

Members Present

- Secretary Morales
- Tom Kelley
- Rachel Hazaray
- Fritz Kreuzzinger
- Mike Hamilton
- Danny Hocket
- Mike Hierholzer

SOS Staff Present

- Kyle Bonick
- Shawn Grady
- Christina Schnaith
- Jerry Bonnet
- Keagan Prentice

SOS Update

- Secretary Morales has been to each county visiting businesses across the state.
- Upcoming elections have been the agency's focus.
- New text message system to access information and ask questions of the agency.
 - Text 45995
- SOS has a new Chief Information Officer to help with IT updates.

Adoption of August 15, 2023 Minutes

- Tom Kelley moves to adopt.
- Rachael Hazaray seconds.
- All in favor, none opposed.

ADSD updates

- Possibly adding more examiners, currently only 8 for almost 6000 licensees.
- Major IT updates and fixes have been completed.
 - Improving current online functions.
 - Adding more online functions soon.

Legislative session 2024

- Conversations being had with the new and used car associations about dealer education.
- Will have a new bill coming.

HEA 1623 – rule readoption update

- No changes were made, this was just readopting the current rules.
- Was open to public comments in October.
 - No comments or objections received.
- Next steps to publish the final readoption notice at the start of December.
- Will be affective by January 2024.

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Member Open Discussion

- Mandatory training for dealers?
 - Training would come after licensure, mandatory within a period of time after license is granted.
 - Do not want to create a barrier to business.
 - Language will include something along the lines of “as advised by the MVAB”
- Mandatory electronic records?
 - Intent is to expedite audits & save travel time for the examiners.
 - Most dealers keep electronic records in addition to physical, but not all.
 - Possible adjustment to language is to provide electronic records “on demand” rather than mandatory overall.
 - Some dealers don’t have the capacity to do this.
 - Electronic records are safer for the consumer.
 - E-titles will be available in July 2025.
 - Dealers will want lead time so they can digitize paper records if they aren’t already.
- Increase bond \$50,000?
 - Suggestion to put the additional cost of a higher bond instead toward dealer education.
 - ADSD can provide data on claims made on behalf of the state, but there are more than we know of from private consumer claims.
- Mandatory use of salvage/rebuilt disclosure state form?
 - The form is not new, but the title was changed to include the word salvage.
 - Written disclosure for salvage/rebuilt is still required but the form is not mandatory.
 - Making it mandatory would standardize the disclosure requirement.
- Raising licensing fees?
 - Indiana has the lowest licensing fees in the country.
- Victim restitution fund
 - July 2023 was the first time we had someone claim from it.
 - Max claim is only \$3,000 per person.
 - Currently no funds are designated to go into this account.
- Convenience and Title fees
 - BMV is considering increasing the title fee which would increase the amount that can be charged for a convenience fee.
- Salvage to rebuilt titles taking 6-8 weeks to process.
 - Often returned for corrections which extends the process.
 - ADSD is gathering data from BMV on how long it takes to process different types of titles.
 - ADSD will not take action if it is found that BMV caused a significant delay.

Closure

- Frites Kreutzinger moves to close.
- Tom Kelley seconds.
- All in favor, none opposed.