# **Clermont Community Survey 2019**

Results Summarized.

164 unique respondents. 87 finished survey completely (53% completion). Please note that this survey is <u>not</u> "statistically" significant/reliable based on the sample size of the total population of the area.

**QUESTION #1** Did you know since 1970 Clermont is an included town with its own council/police dept./ownership of streets? Of 51 respondents who live within town limits, 10/51 (20%) did <u>not</u> know that.

### QUESTION #2 What is your relation to Clermont?

Of 146 total respondents, 51 lived within town boundaries, 71 lived within 1-2 miles of town boundaries, 6 owned businesses within town boundaries, 8 worked at businesses within town boundaries. Ten others either own a business nearby town, work nearby town, or have various other relationships to town.

### **QUESTION #3** What street do you live/work on?

This helped determine accuracy of whether in town boundaries or not. There was a mix of replies from all over town.

## **QUESTION #4** How long have you lived/worked in Clermont or within 1-2 miles?

Of 146 total respondents, top 3 categories: 40 have lived or worked in Clermont 1-5 years, 30 have lived or worked in Clermont 10-20 years, and 23 have lived or worked in Clermont 20-30 years.

#### **QUESTION #5** What is Clermont's identity?

Of 146 total respondents: #1 Small Town (59x), #2 Lucas Oil Raceway (27x), #3 Location/Proximity to Everywhere Else (19x), #4 Quiet (12x), #5 Quaint/Charm of Shops/Homes (11x), #6 Safe/Low Crime (10x).

#### QUESTION #6 What do you like about living/working in Clermont?

Of 112 total respondents: #1 Small Town/Feeling/Charm (35x), #2 Location/Proximity (30x), #3 Quiet (20x), #4 tie between Safety and The People/Friendliness (14x each).

### **QUESTION #7** Would you recommend living in Clermont?

Of 112 total respondents: 40 were residents in town limits and 36/40 (90%) said they would recommend it.

### QUESTION #8 Why would you recommend or not recommend living in Clermont?

Of 112 total respondents: #1 Location/Proximity (34x), #2 Small Town/Feel/Charm (31x), #3 Quiet (24x), #4 Safety (13x), #5 The People/Friendliness (12x), #6 Robey Elementary (10x).

Of 40 town residents: Most-common reasons were Small Town Feeling, Location, Quietness, Safety.

### **QUESTION #9** What do you see as the major problems/issues in Clermont?

Of 107 total respondents: #1 Need a grocery (17x), #2 Up-keep of businesses (14x), #3 Add restaurants (9x).

Of 40 town residents: Most-common issues were about business district—run-down/vacant/lack of retail businesses.

### **QUESTION #10** What is the Number 1 change you want in Clermont?

Of 112 total respondents: #1 More businesses (15x), #2 Add grocery (14x), #3 Up-keep of business district properties (11x), #4 Add restaurants (9x).

Of 40 town residents: Most-common topic was improve blight/business district, including adding a grocery.

#### **QUESTION #11** Is vehicle speeding a problem in Clermont?

Of 95 total respondents: 58 (61%) said Vehicle Speeding is not a problem in Clermont, while 37 (39%) said it is a problem.

Of 38 town residents: They were evenly split (19 said speeding is a problem, 19 said it's not).

Most common places mentioned where speeding is a problem: #1 Tansel Road (20x), #2 U.S. 136 (17x), #3 Raceway Road (10x).

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**QUESTION #12** How satisfied are you with Direction/Vision for Town, Business District Attractiveness, Town Council Responsiveness, Neighborly Bonds, Distinctiveness From Other Towns, Community Engagement of Civic/Religious Organizations, Community Engagement of Businesses, Parks?

Of 38 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). On average, toward "Dissatisfied" for Business District Attractiveness. [Same with 95 total respondents, plus toward "Dissatisfied" for Direction/Vision for Town.]

**QUESTION #13** How satisfied are you with each of the following with regards to streets/sidewalks?

Of 38 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). [Same with 95 total respondents.]

**QUESTION #14** How satisfied are you with each of the following with regards to communication? Of 38 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). [Same with 95 total respondents.]

**QUESTION #15** How satisfied are you with each of the following with regards to public areas?

Of 38 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). [Same with 95 total respondents.]

**QUESTION #16** How satisfied are you with each of the following with regards to police department? Of 38 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). [Same with 95 total respondents.]

**QUESTION #17** How satisfied are you with Walkability/Cleanliness/Neighborliness/Safety/Attractiveness? Of 37 town residents, the averaged scores equated to "Neither Dissatisfied Nor Satisfied" (or better). [Same with 89 total respondents.]

**QUESTION #18** How satisfied are you with Public Parking/Location of Town Hall & Police/Community Events/Business District? Of 37 town residents, on average, "Neither Dissatisfied/Satisfied" (or better) for Location of Town Hall & Police, Community Events. On average, toward "Dissatisfied" for Public Parking and for Business District. [Same with 89 total respondents.]

**QUESTION #19** How concerned are you with Dog Issues/Residence Maintenance/Business Maintenance/Litter/Neighbor Behavior?

Of 37 town residents, on average, "Neither Dissatisfied/Satisfied" (or better). On average, Residence Maintenance was slightly toward "Dissatisfied." [Same with 89 total respondents, plus Maintenance of Businesses.]

QUESTION #20 How would you rate your overall satisfaction with your neighborhood?

Only 3 out of 37 residents within town limits (8%) said they are "Dissatisfied." The rest were "Neither Dissatisfied Nor Satisfied" or better.

**QUESTION #21** How would you rate the general appearance of your neighborhood? Only 2 out of 37 residents within town limits (5%) said Poor. The rest were "Neither Good Nor Poor" or better.

**QUESTION: #22** Which of Clermont's parks have you visited within the last 1 year?

Of 87 total respondents: 30 to Miller Park, 68 to Lions Club Park, 33 to Robey Park.

Of 35 town residents: 13 have been to Miller Park, 31 to Lions Club Park, and 14 to Robey Park.

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QUESTION #23 How often do you use the parks in Clermont?

Of 87 total respondents: 1 Daily, 11 Weekly, 11 Monthly, 35 Occasionally, 29 Rarely.

Of 35 town residents: 0 Daily, 6 Weekly, 2 Monthly, 19 Occasionally, 8 Rarely.

QUESTION #24 What businesses/organizations are missing from Clermont that you'd like to see?

Of 80 total respondents: #1 Grocery (27x), #2 Restaurants—family/sit-down/fast-food/pizza (26x), #3 Coffee Shop (10x), #4 Bank (7x), #5 Retail Shops (5x).

Of 34 town residents: 12 said Grocery, 12 Restaurants, 4 Bank, 3 Coffee Shop, and various other ideas.

QUESTION #25 If Clermont had a day of community service, would you be willing to help in any of these ways?

Of 70 total respondents: 49 said Volunteers Hands-on, 34 Provide Food/Donate Supplies, 13 Donate Money, 11 Post Flyers in My Business, 10 Help Organize, 6 Encourage Employees to Volunteer.

Of 30 town residents: 22 said Volunteer Hands-on, 18 Provide Food/Donate Supplies, 7 Donate Money, 5 Help Organize, 2 Post Flyers in My Business.

QUESTION #26 Would you join a revived Clermont Merchants Association?

7 total respondents said Yes.

QUESTION #27 Subscribe to Clermont e-mail list?

38 total respondents subscribed (of them, 19 town residents).

QUESTION #28 What is your sex?

Of 86 total respondents: 64 were Female and 22 were Male.

Of 35 town residents: 29 were Female and 6 were Male.

QUESTION #29 What is your age group?

Of 87 total respondents: 16 were 65+, 23 were 55-64, 16 were 45-54, 23 were 35-44, and 9 were 25-34.

Of 35 town residents: 12 were 65+, 8 were 55-64, 4 were 45-54, 8 were 35-44, and 3 were 25-34.

QUESTION #30 Do you have any children (ages 0-18) living with you?

Of 87 total respondents: 60 did not and 27 did. Of 35 town residents: 25 did not and 10 did.

QUESTION #31 Do you rent or own your home?

Of 87 total respondents: 80 own/have mortgage (92%). Of 35 town residents: 33 own/have a mortgage (94%).

**QUESTION #32** What is your current employment status?

Of 87 total respondents: 63 were full-time employed, 16 retired, 5 unemployed, 3 part-time.

Of 35 town residents: 21 were full-time, 12 retired, 1 unemployed, 1 part-time.